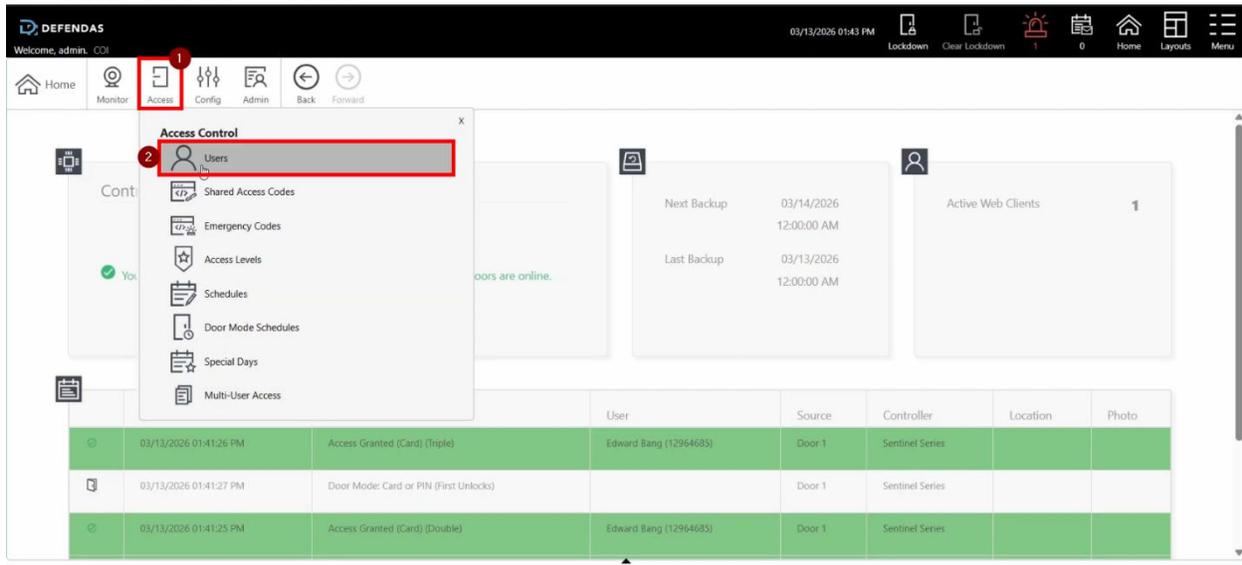


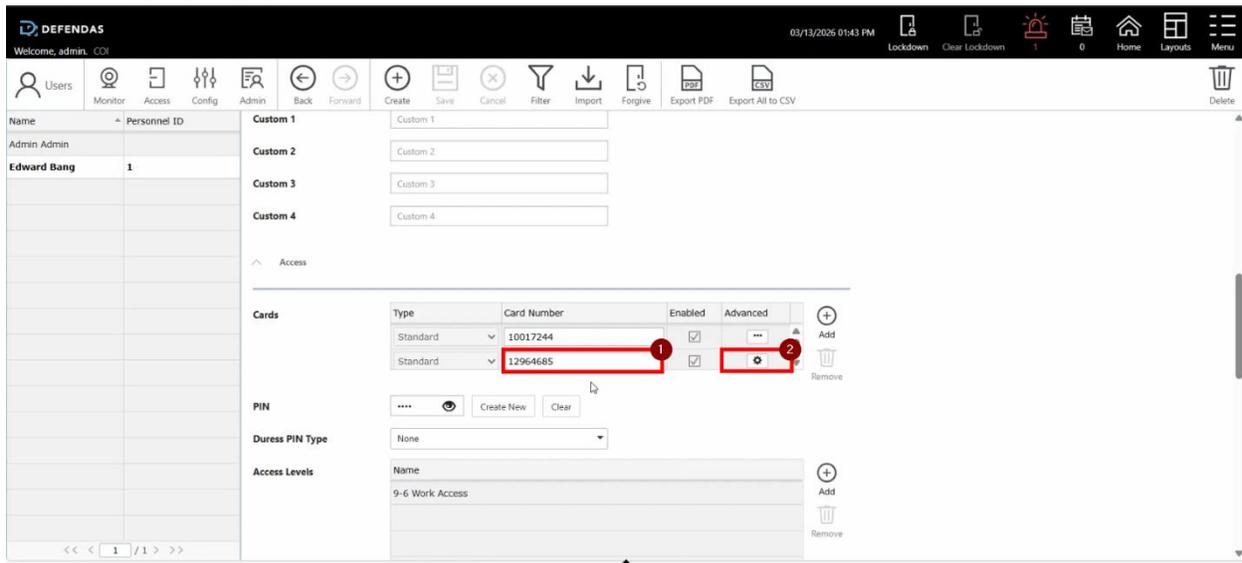
Managing Door States via First Person Unlock Swipe Sequences

Important: This guide demonstrates first-person unlocking via cards and the triple-swipe feature to reset the door to a locked state. Note that this configuration allows an initial swipe to lock the door(s) permanently, while triple swipes return the door to the locked state. PINs are non-functional in this scenario; only cards are supported.

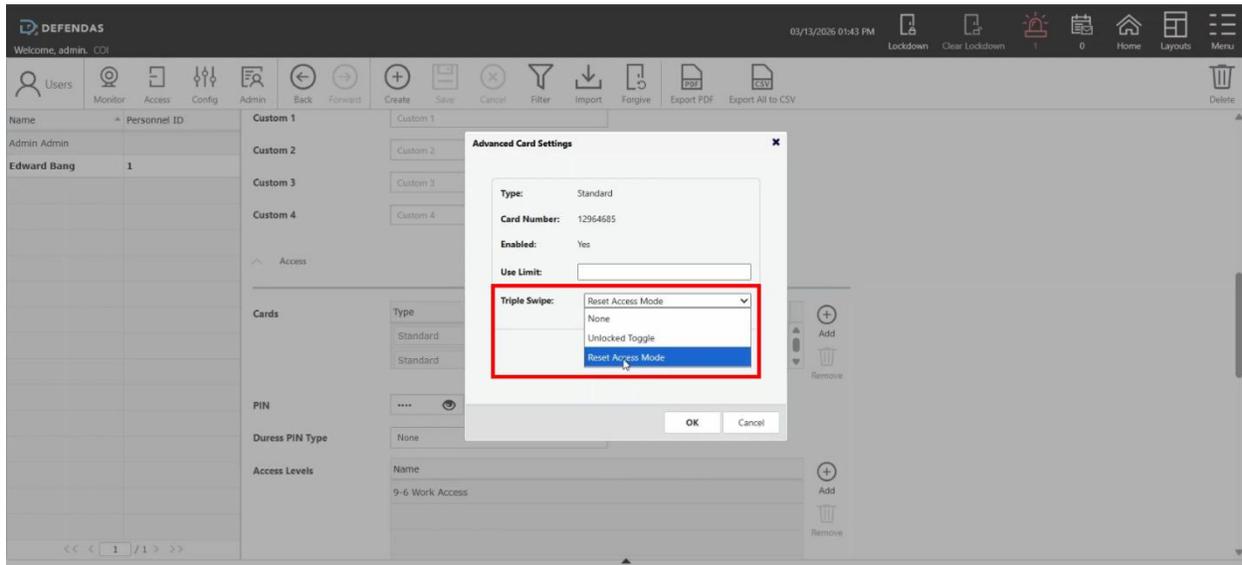
1. Click "Access" > Users.



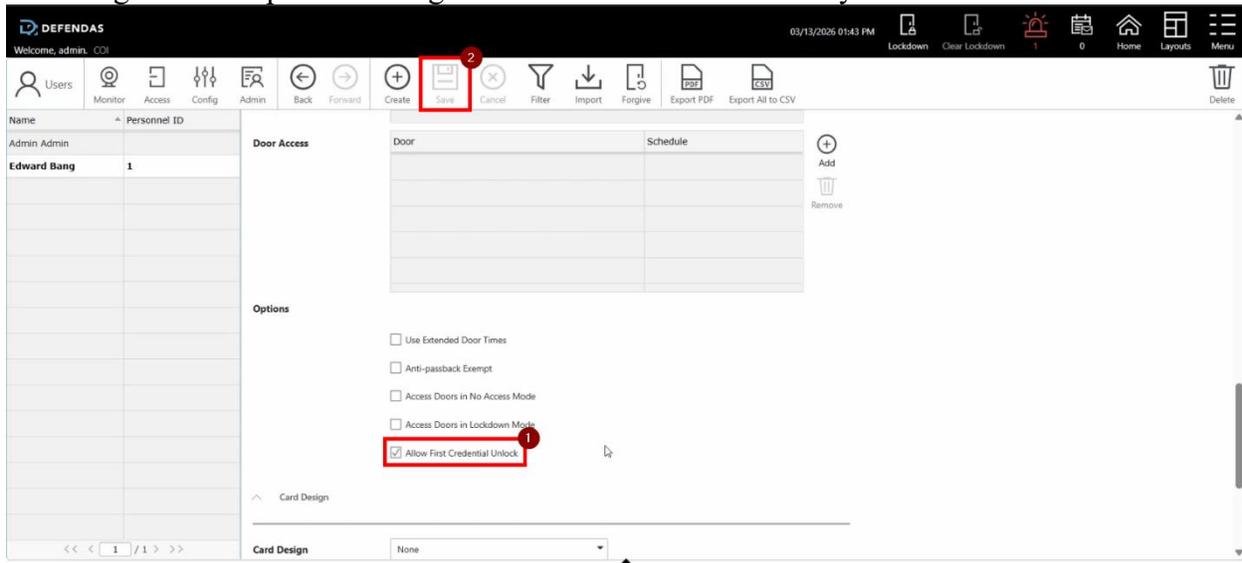
2. Select the specific user for the "First Person Unlock" and "Triple Swipe" features. Choose the card number intended for these features, then click the three dots (Advanced Card Settings) to access the menu.



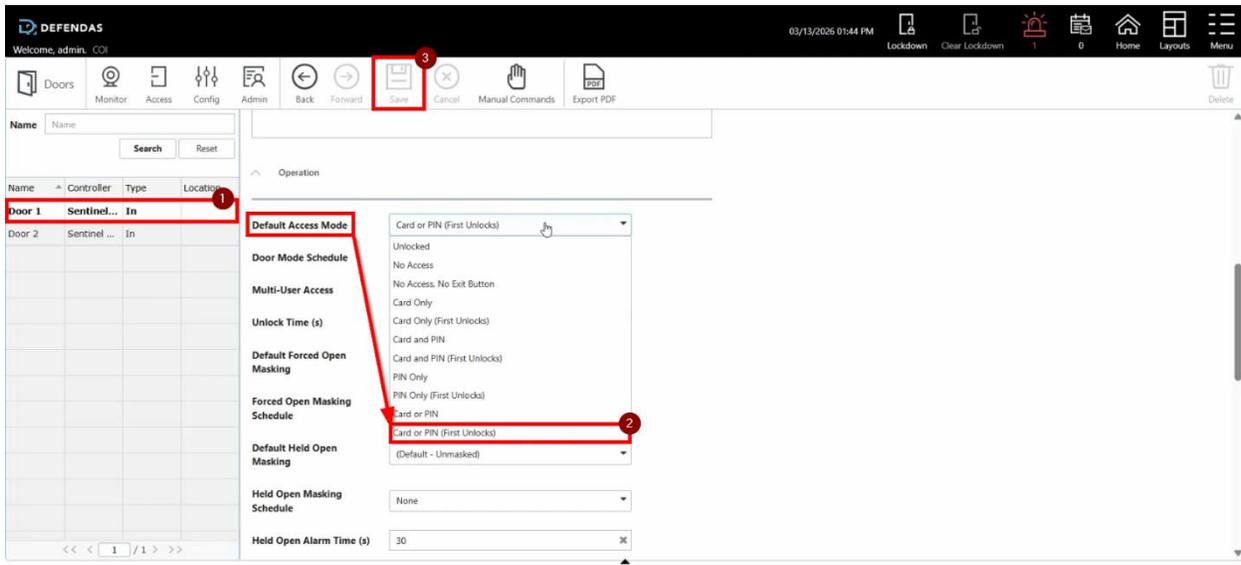
3. Under "Triple Swipe," select "Reset Access Mode" and click "OK." This option restores the door to the default locked state.



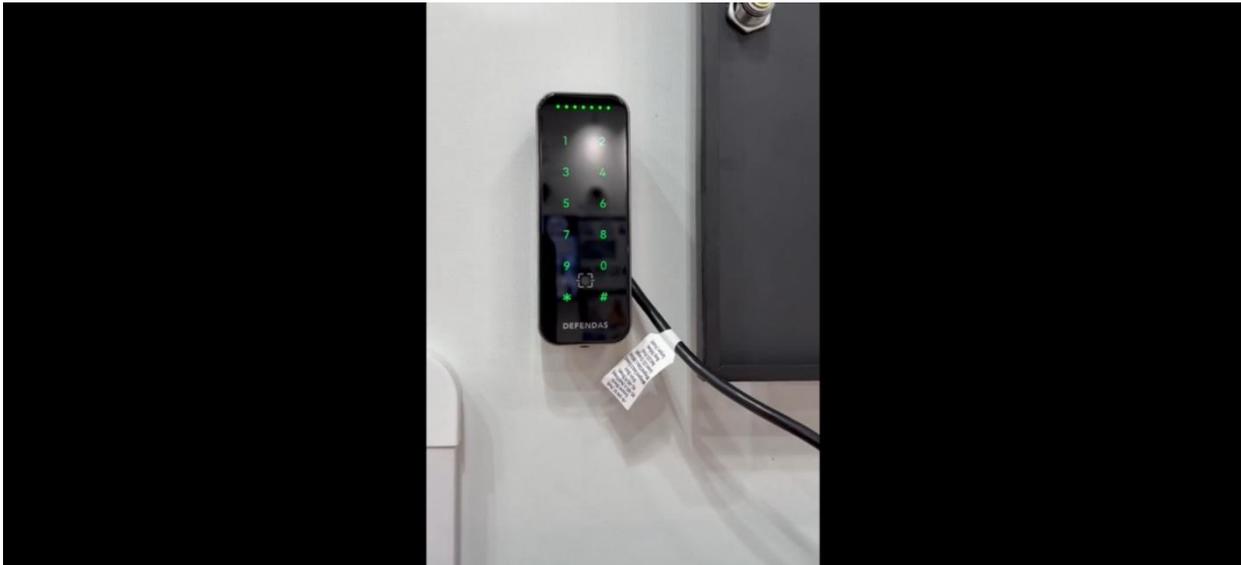
4. Scroll down and enable "Allow First Credential Unlock" by checking the box, then save the changes at the top. This configuration enables the functionality for the selected user.



5. Click Config > Doors and select the door for the "First Unlocks" default access mode. In this example, "Card or PIN (First Unlocks)" is utilized. Note that users with "First Credential Unlock" enabled should avoid PIN access, as PINs do not support the triple swipe feature. If PIN access is required for other doors, use "Shared Access Codes" instead.



- Once configurations are complete, swipe the card once to unlock the door. In this example using the ST10-MEK, solid green LEDs indicate the door is unlocked. Typically, the solid green light remains for approximately 5 seconds before turning solid red to indicate the door is locked; however, in this configuration, the light remains solid green until the door access mode is reset.



- Verify the events via Monitor > Events. Two entries will appear: one stating access is granted for the door and a second entry indicating the door is being unlocked.

DEFENDAS

Welcome, admin. 03/13/2026 01:44 PM Lockdown Clear Lockdown 0 Home Layouts Menu

Events Monitor Access Config Admin Back Forward Filter Clear

View Mode III Q Occurred

Display New Events Top

User Filter

First Name First Name

Last Name Last Name

Card Number Card Number

Personnel ID Personnel ID

Device Filter

Door Choose

Controller Choose

Area

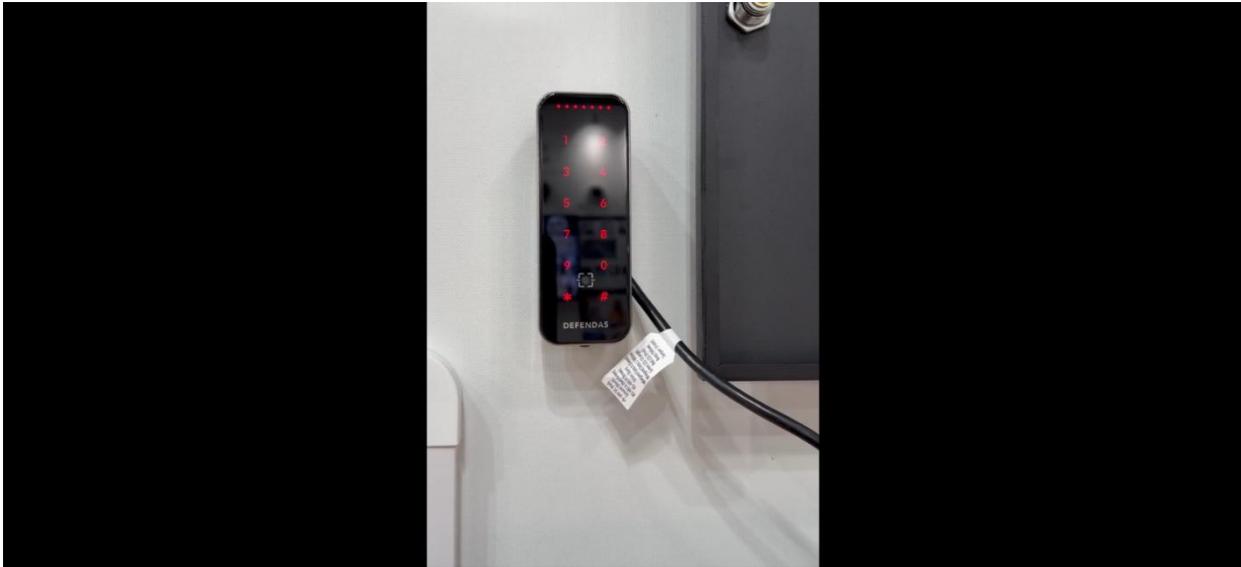
Location

Event Type Filter

Search Reset

Icon	Occurred	Description	User	Photo	Source	Location
	03/13/2026 01:44:33 PM	Door Mode: Unlocked			Door 1	
	03/13/2026 01:44:33 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:41:27 PM	Door Mode: Card or PIN (First Unlocks)			Door 1	
	03/13/2026 01:41:26 PM	Access Granted (Card) (Triple)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:41:25 PM	Access Granted (Card) (Double)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:41:24 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:41:09 PM	Door Mode: Unlocked			Door 1	
	03/13/2026 01:41:09 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:36:37 PM	Door Mode: Card or PIN (First Unlocks)			Door 1	
	03/13/2026 01:36:37 PM	Access Granted (Card) (Triple)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:36:36 PM	Access Granted (Card) (Double)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:36:35 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:36:06 PM	Door Mode: Unlocked			Door 1	
	03/13/2026 01:36:06 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:35:45 PM	Schedule Active (Belated) - 9-6 Work Schedule			Sentinel Series	
	03/13/2026 01:35:13 PM	Access Denied (Outside Schedule) (Card)	Edward Bang (12964685)		Door 1	
	03/13/2026 01:33:37 PM	Access Denied (Unknown Card) (Card)	A. 12964685		Door 1	
	03/13/2026 01:25:44 PM	Successful Sign In	Admin Admin (admin)		Sentinel Series	

- To reset the door access mode, swipe the card three times. The LED lights will then turn solid red.



- Check Monitor > Events to confirm the number of swipes and verify that the door access mode has returned to the locked state.

DEFENDAS
Welcome, admin. COL

03/13/2026 01:44 PM Lockdown Clear Lockdown 0 Home Layouts Menu

Events Monitor Access Config Admin Back Forward Filter Clear

View Mode III Q Occurred

Display New Events Top

User Filter

First Name First Name

Last Name Last Name

Card Number Card Number

Personnel ID Personnel ID

Device Filter

Door Choose

Controller Choose

Area

Location

Event Type Filter

Search Reset

Icon	Occurred	Description	User	Photo	Source	Location
🔒	03/13/2026 01:44:53 PM	Door Mode: Card or PIN (First Unlocks)			Door 1	
🟢	03/13/2026 01:44:53 PM	Access Granted (Card) (Triple)	Edward Bang (12964685)		Door 1	
🟢	03/13/2026 01:44:51 PM	Access Granted (Card) (Double)	Edward Bang (12964685)		Door 1	
🟢	03/13/2026 01:44:50 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
🔒	03/13/2026 01:44:33 PM	Door Mode: Unlocked			Door 1	
🟢	03/13/2026 01:44:33 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
🔒	03/13/2026 01:41:27 PM	Door Mode: Card or PIN (First Unlocks)			Door 1	
🟢	03/13/2026 01:41:26 PM	Access Granted (Card) (Triple)	Edward Bang (12964685)		Door 1	
🟢	03/13/2026 01:41:25 PM	Access Granted (Card) (Double)	Edward Bang (12964685)		Door 1	
🟢	03/13/2026 01:41:24 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
🔒	03/13/2026 01:41:09 PM	Door Mode: Unlocked			Door 1	
🟢	03/13/2026 01:41:09 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
🔒	03/13/2026 01:36:37 PM	Door Mode: Card or PIN (First Unlocks)			Door 1	
🟢	03/13/2026 01:36:37 PM	Access Granted (Card) (Triple)	Edward Bang (12964685)		Door 1	
🟢	03/13/2026 01:36:36 PM	Access Granted (Card) (Double)	Edward Bang (12964685)		Door 1	
🟢	03/13/2026 01:36:35 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	
🔒	03/13/2026 01:36:06 PM	Door Mode: Unlocked			Door 1	
🟢	03/13/2026 01:36:06 PM	Access Granted (Card)	Edward Bang (12964685)		Door 1	