

KB – Backup Video from the LTD DVR/NVR/PC

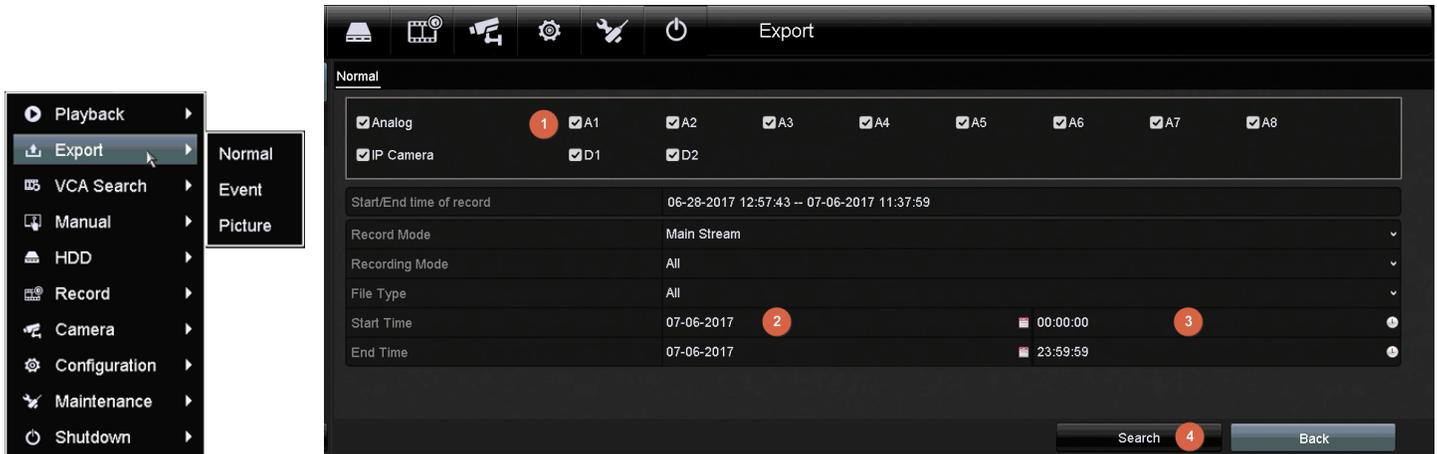
There are 3 ways to back the video up. Local Backup, Internet Explorer and Remote Backup.
If you are looking for multiple channel & long period backup, please see Page 4.

Local DVR/NVR Backup

YouTube keyword: LTS Backup [\(Link\)](#)

First, Insert **USB memory stick** to the DVR/NVR. (Max size up to 128GB)

Go bottom left Menu > Export > Normal.



The Start/End time of record indicates the Earliest record and the Latest Record of times.

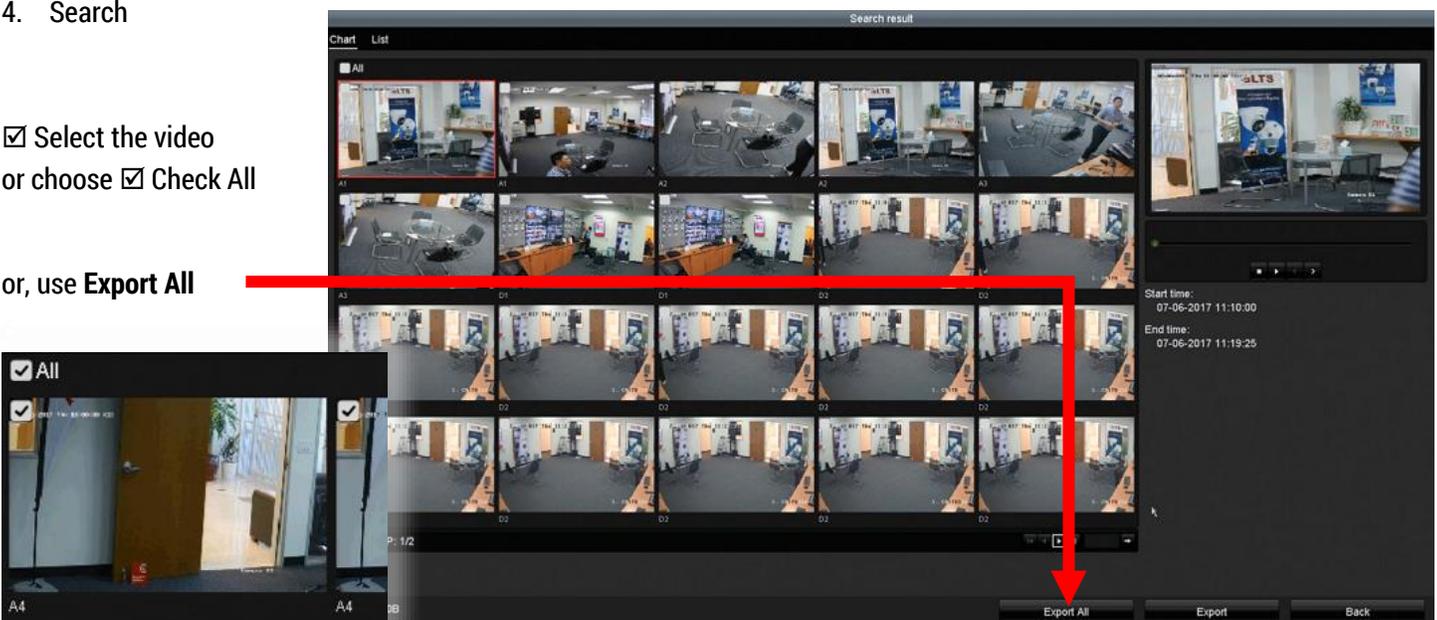
1. Select Channel Number
2. Select Start Date and End Date
3. Select Time
4. Search



(Tips: Scrolling the Mouse Wheel can faster be changing the number)

Select the video
or choose Check All

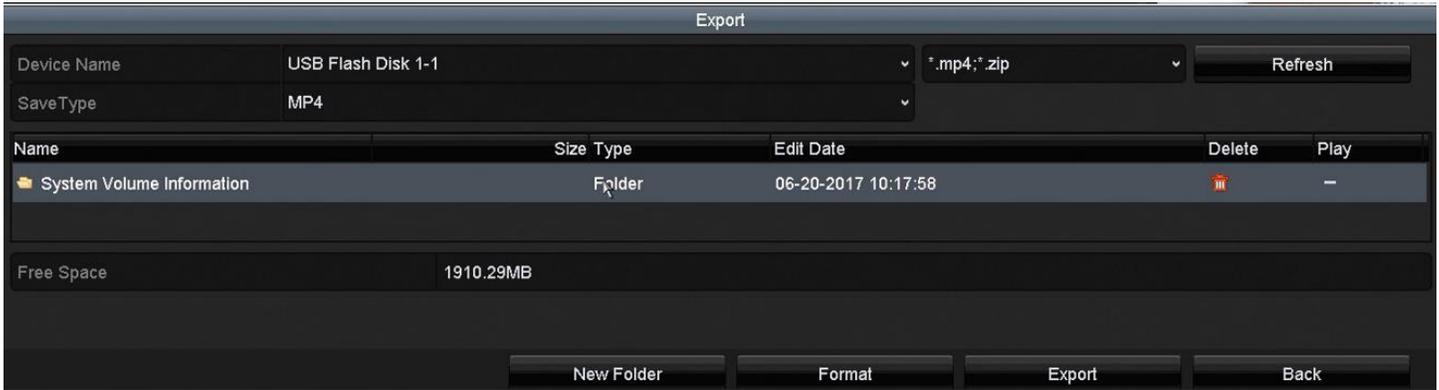
or, use **Export All**



Then, you should able to see this window. (Picture as below)

Make sure you see the device name to USB Flash Disk. If not, the DVR cannot detect your USB memory.

Select **Export** when finish.



(Option: Default video format MP4, for ET or 85xx DVR system can support save to AVI (but more time))

Then, click **OK** to continue.

Note) For 2U or 3U case DVR/NVR, it can support Player included with the Export. (Compact version)
For 1U Case DVR/NVR only provides the download link.

You can always download the latest player from our website www.LTSecurityinc.com/downloads (Full Version)

Wait for the file export and complete the backup.
If there is no error message, then the backup is

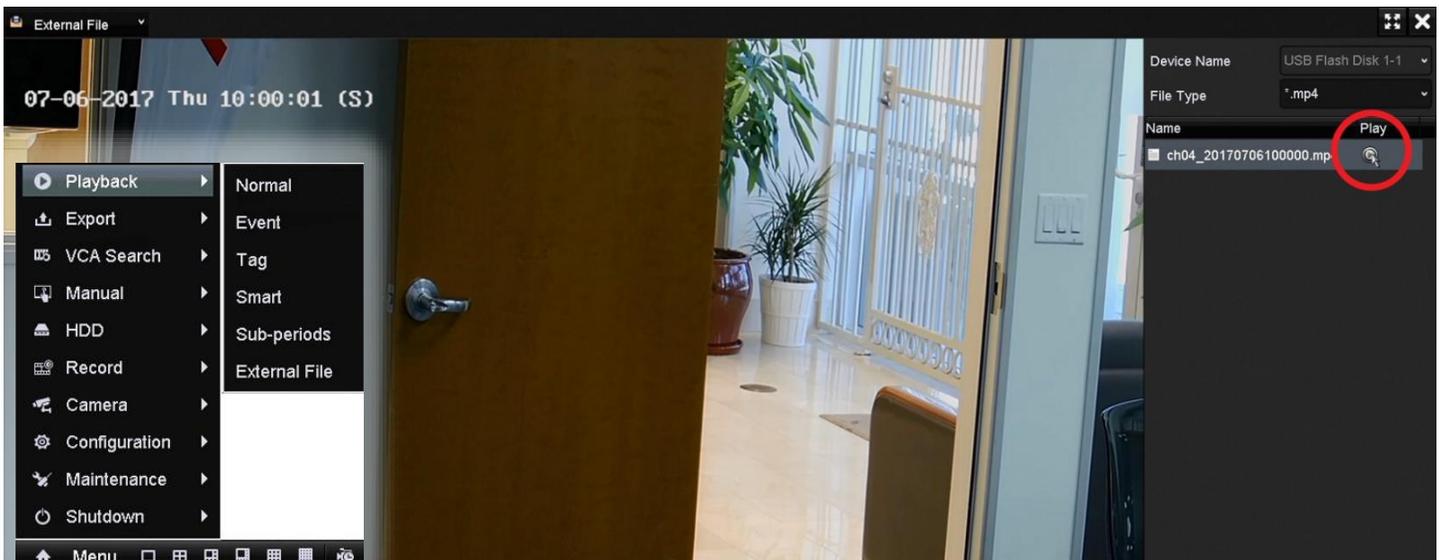


Done

Verify the download file before ejecting the USB.

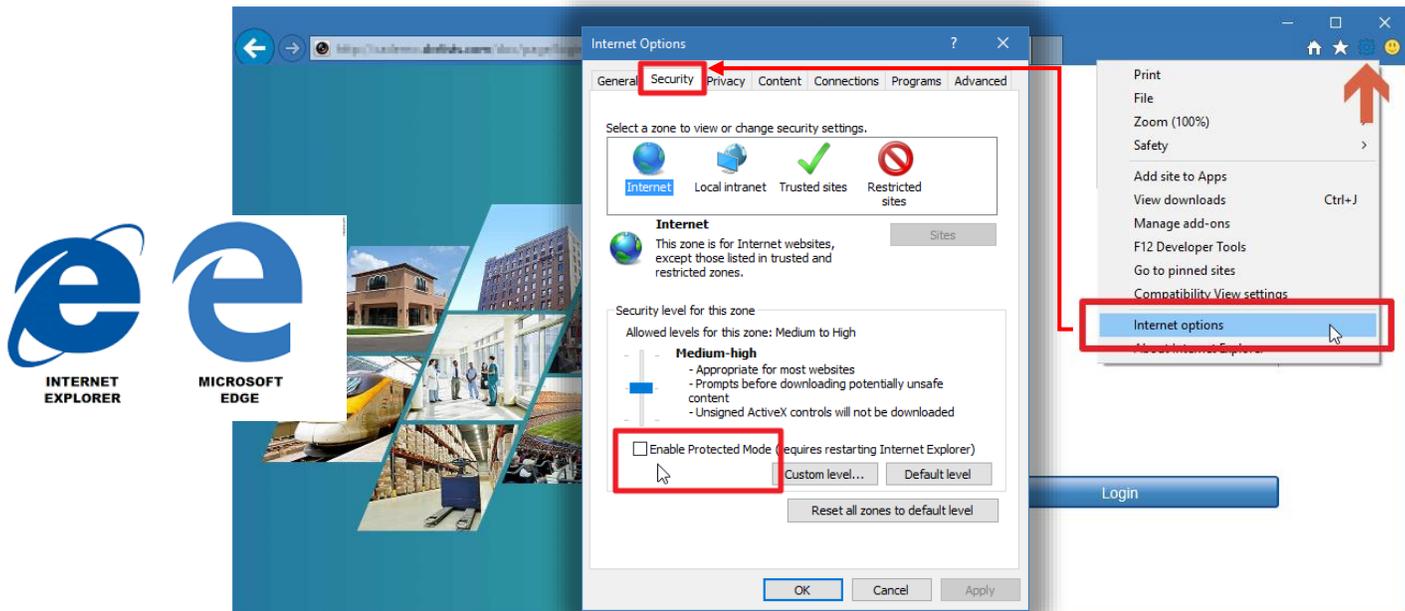
Go Menu > Playback > External File

select Play icon to play.



IE Backup (For Windows10 user, make sure using the Internet Explorer. IE with the yellow happy face icon 😊)

You can back up the video from the Internet Explorer. But, we need to change the Internet Options setting for the first time.



Go Internet option > Security > (disable) Protected Mode

Click Yes twice to keep the setting.

Make sure "close all" of your Internet Explorer from the screen to take effect.

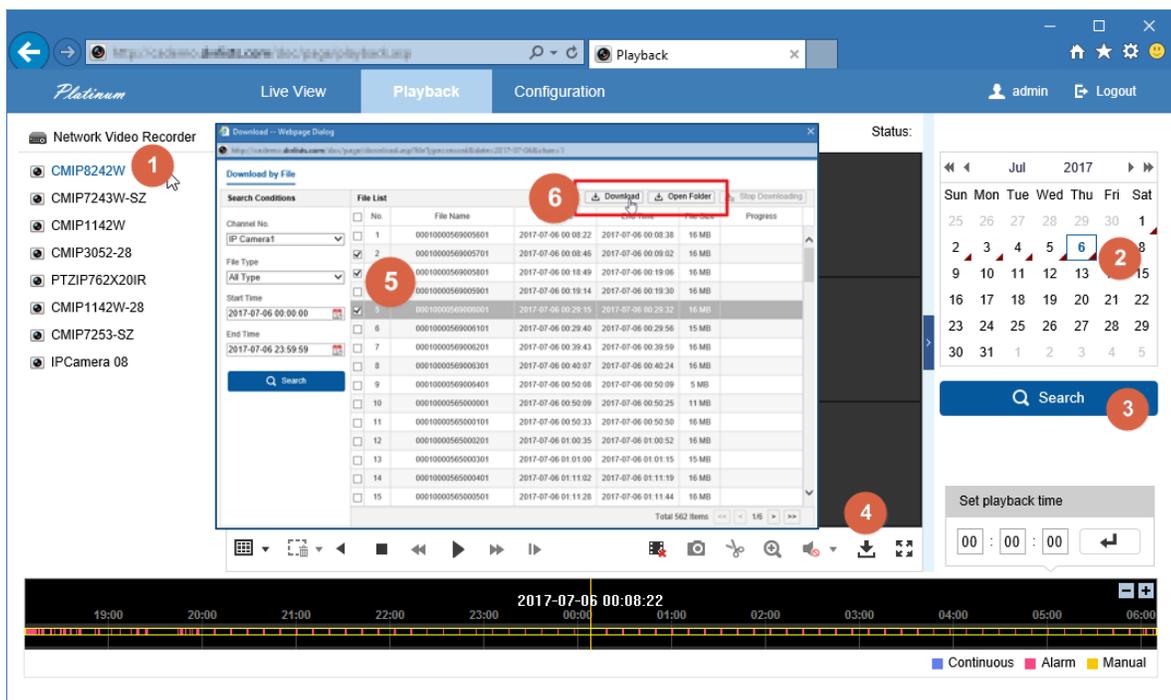
Return to the Internet Explorer and Login to the DVR/NVR again. Make sure the Plug-in is loaded. (Allowed)

Go to Playback

1. Select Channel first
2. Select Date
3. Search
4. Click  icon

5. Check file
6. Click Download
7. Click Open Folder

You should see the file.



Remote Backup with PC / Multiple Channel backup

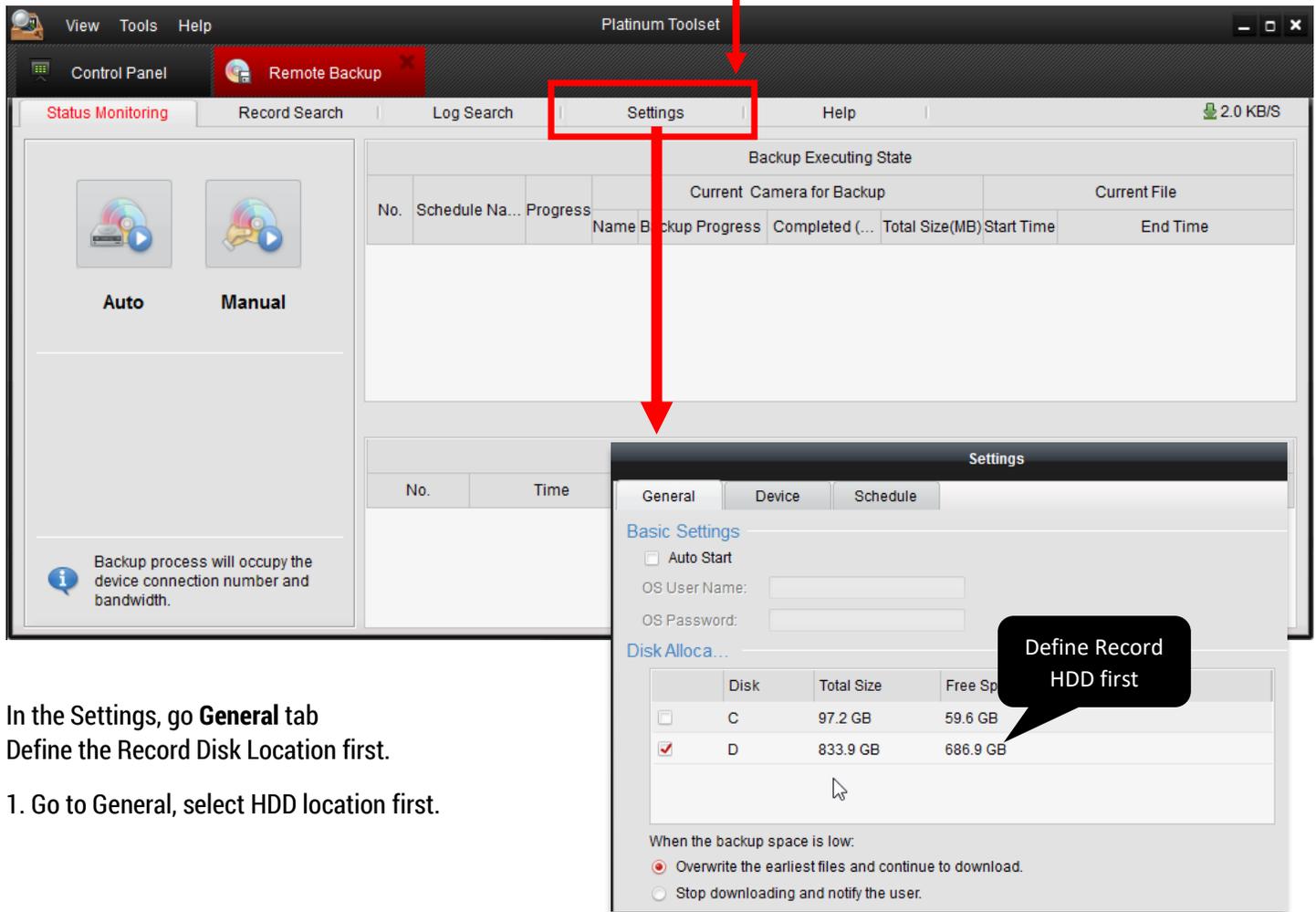
Q: OK, I understand click the backup button, but I only can back up one channel at a time from the IE
What happens if I want to backup multiple channels?

A: Use Platinum Toolset software to help.
Download this software from our website.
www.LTSecurityinc.com/Downloads
Platinum Toolset (V1.2.0.50)



After install and run it, choose Remote Backup

This is the Remote Backup looks like. Go to Settings



Platinum Toolset Remote Backup Control Panel

Settings

Backup Executing State

No.	Schedule Na...	Progress	Current Name	Camera for Backup	Current File
			Name Backup Progress	Completed (...)	Total Size(MB) Start Time End Time

Settings Dialog Box:

General | Device | Schedule

Basic Settings

Auto Start

OS User Name:

OS Password:

Disk Alloca...

	Disk	Total Size	Free Sp
<input type="checkbox"/>	C	97.2 GB	59.6 GB
<input checked="" type="checkbox"/>	D	833.9 GB	686.9 GB

When the backup space is low:

Overwrite the earliest files and continue to download.

Stop downloading and notify the user.

Define Record HDD first

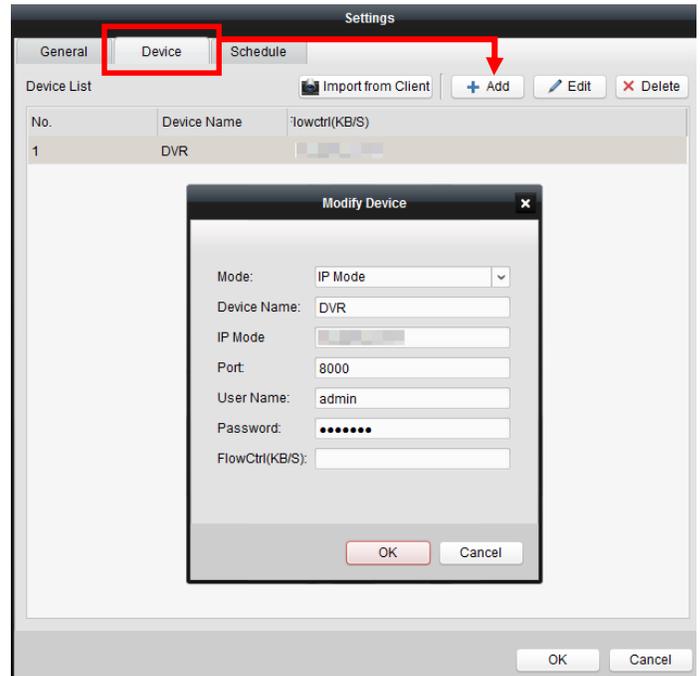
In the Settings, go **General** tab
Define the Record Disk Location first.

1. Go to General, select HDD location first.

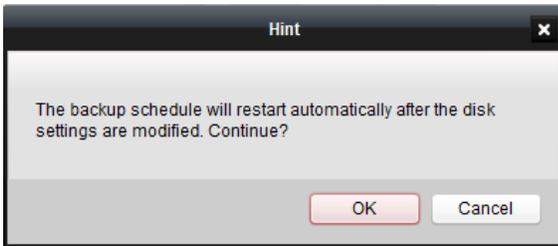
Note: Remote backup support Local HDD only.

(Continue)

2. Select Device at the top, click Add to assign DVR/NVR IP address. If you use DVRLists.com address, select domain mode.



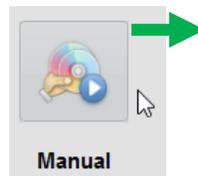
3. If you want to define the Automatic Schedule backup, then click Schedule tab. Otherwise, click OK to finish.



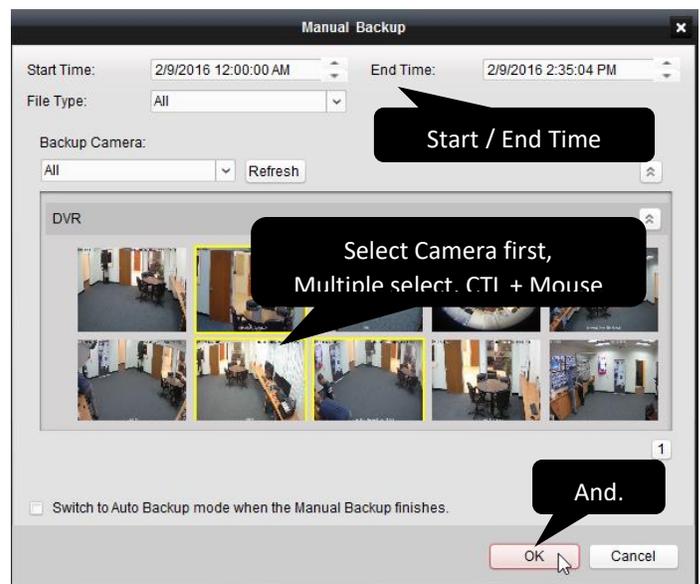
Click OK again to continue.

4. Go back to the main screen.

Click Manual Backup to begin.



Select Camera first, you can select Multiple cameras by Ctrl + mouse click



Define the backup time Begin and the End. Click OK when to finish.

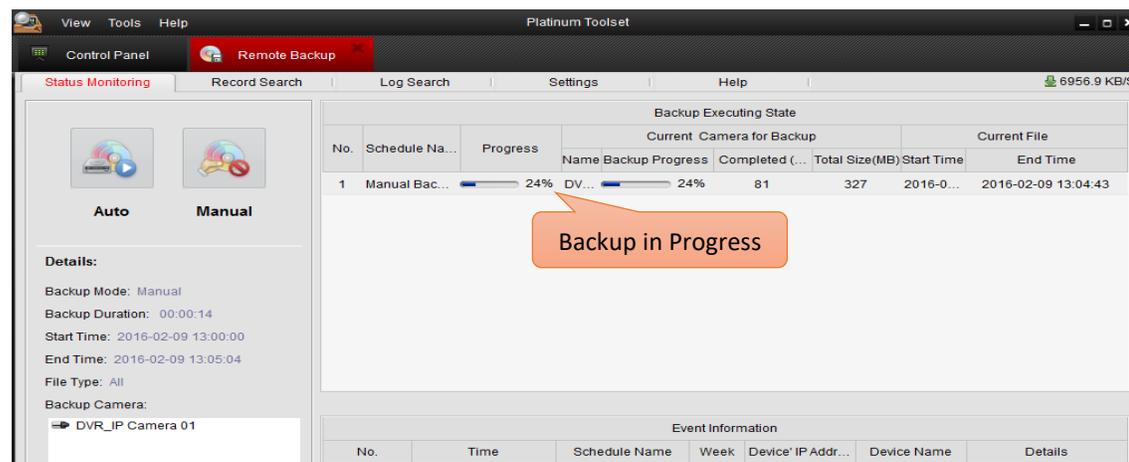
5. After you click OK, you should see it is back up in progress.

Here is my file?

Go to HDD Drive,
Find a folder name **RecordFile**.

Your video file is saved in there.

You can use Platinum Toolset (Local Playback) to play it.



How to view the download file?

You can download the VSPlayer for the Platinum DVR/NVR. Or, download the Codec file for Windows Media Player.

Video Player	Playback video clips	Platinum Series	Windows/ Mac
Codec for Media Player	Codec for Windows Media Player	Platinum Series	Download

VSPlayer

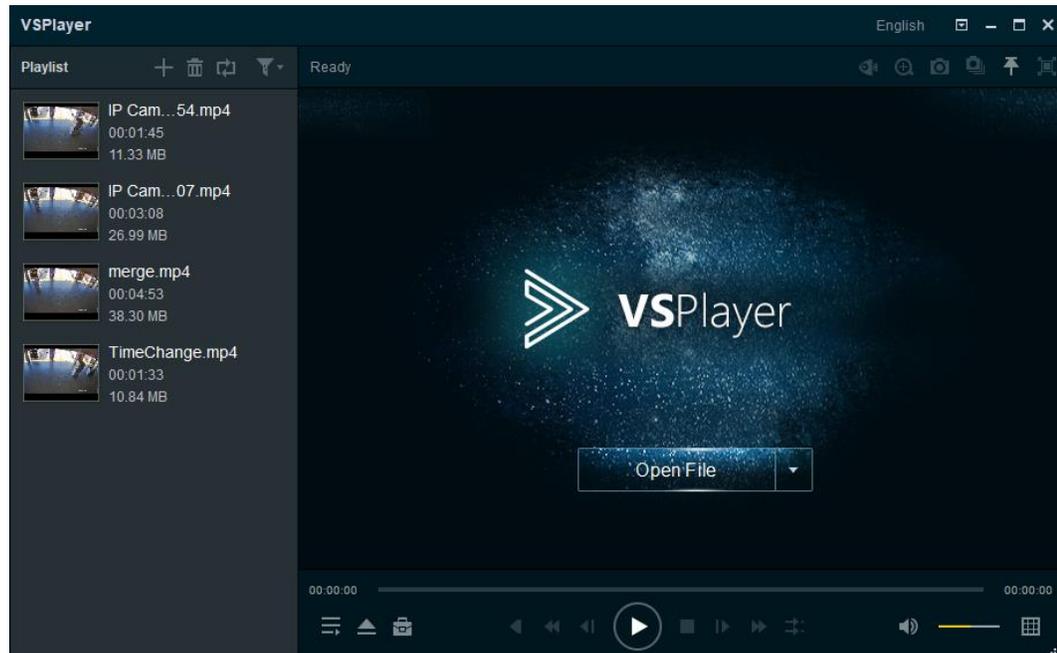
is the video player program for PC. Currently, only the PC version support H.265 video file. Mac use NVMS7000 to open the H.265 file.

Choose **Open file** to select the file.

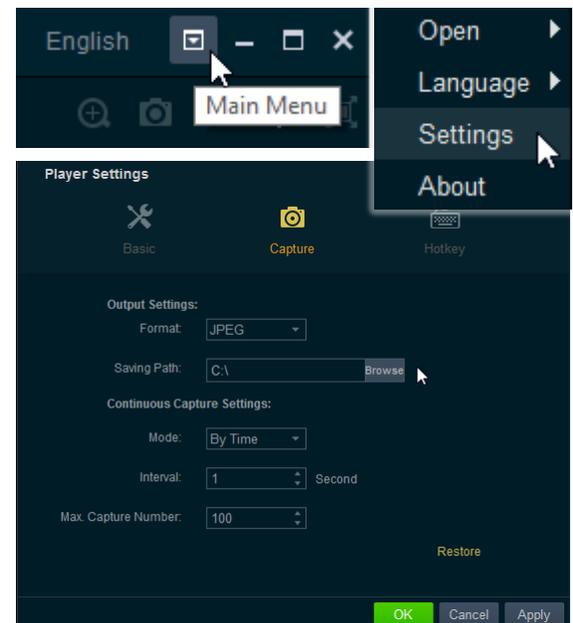
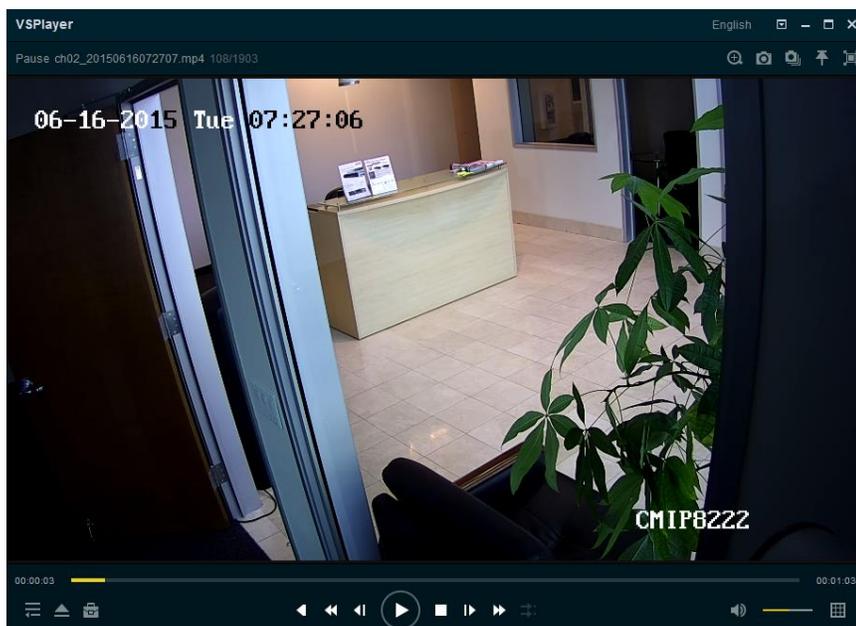
Or, you can direct drag and drop the video file into the VSPlayer Windows.

It will list the video file to the Left panel.

If you have any question, please read the User Manual first.



Snapshot  Recommend change the default snapshot location first,



Mac

Playback

1. Select Camera first.
2. Select Date
3. Search
4. Double click @ time bar switch to a different time.

Right click mouse button on top of video, then you should see menu functions.

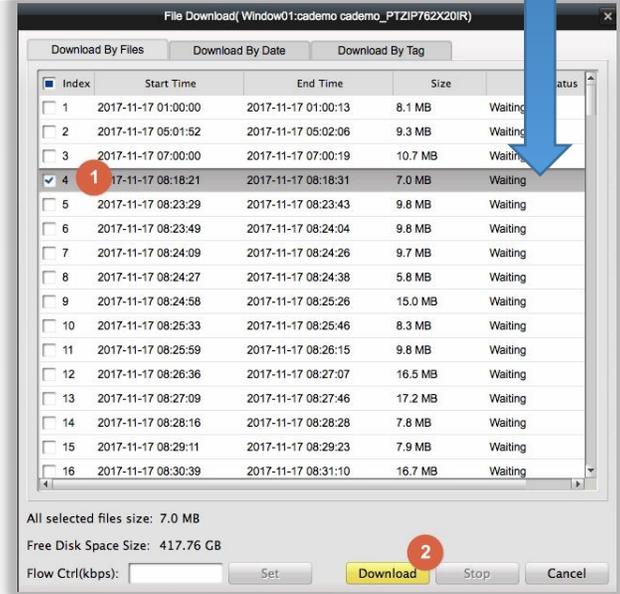
Note: If your mice only have one button, use Control Key from the keyboard (Press & Hold) and click on top of the video, will do the same.



Download Video

Mouse Right click on top of the video, click **Download**

Then, you should see the download window. (the right picture) Check the file at begin (1), click Download (2) at the bottom. When the complete message shows up, then your file is saved.



Open local saved video

Select File menu from the top, **Open Video File**

