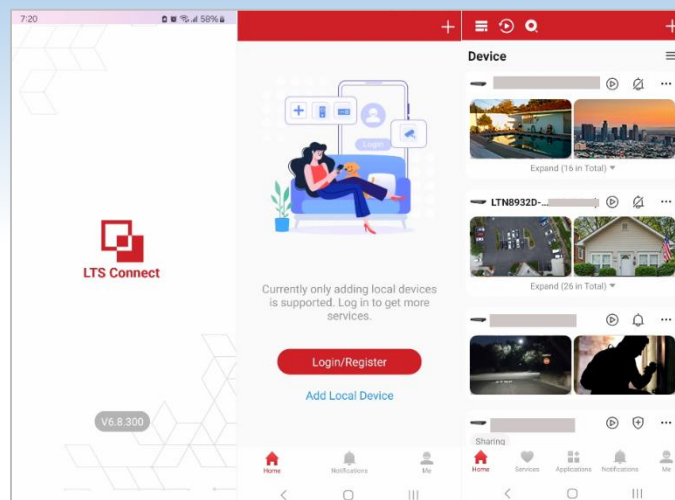


LTS CONNECT v6.9

In this document

I have listed only the most important features and summarized them to help you understand. I will focus on LTS Connect Mobile Personal and start by connecting the QR code to the mobile app.

About LTS Connect (LC) Team Mode; LPP concept, I will explain later. If you want to know all the features, please visit our Knowledge Base for more information. ([Link](#))



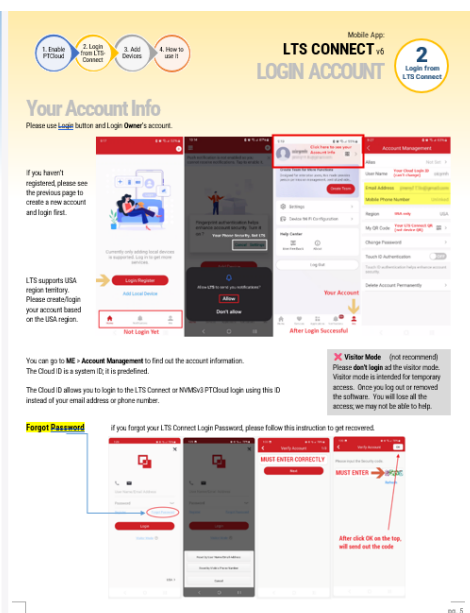
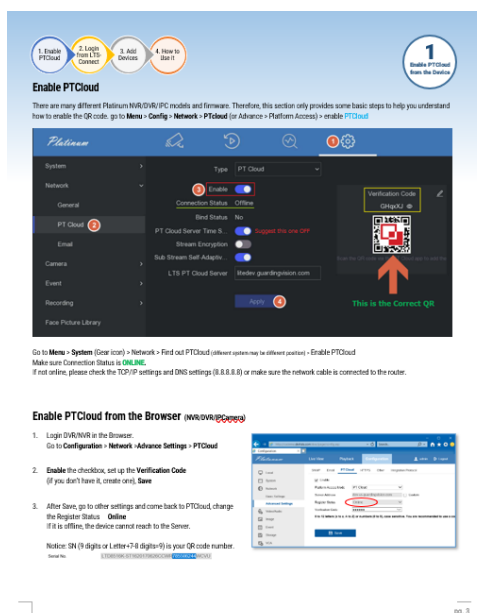
What is LTS Connect?

LTS Connect is a mobile app of the Platinum NVR/DVR/IPC. It is mainly designed for remote viewing, playback and communication.

For regular users, just follow the basic setup steps. It should be simple. Below picture is a thumbnail. You will find all the details in the next few pages.

(IMPORTANT)

LTS only provides support for our LTS Connect mobile application. The QR code is bound to the LTS account server. We will not be able to provide support if you are using a 3rd party app that is bound to non-LTS account server. And we reserve all rights to provide limited support services and equivalent to manufacture.



Connection Method	Need Program Router?	Notification / Call	Connect Speed	LC Team Mode Support	LiveView Playback Duration
QR (PTCloud)	Need internet	Yes	Average	Yes	5min (Team mode: no limit)
IP/domain (IP DDNS)	Need Port Forwarding	No	Faster	Not Support	No limits

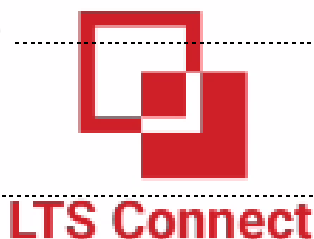
If you want to know LTS Connect Personal Mode, Team Mode and NVMSv3 concept and relationship. Please read page 21



Index

LTS Connect Mobile App

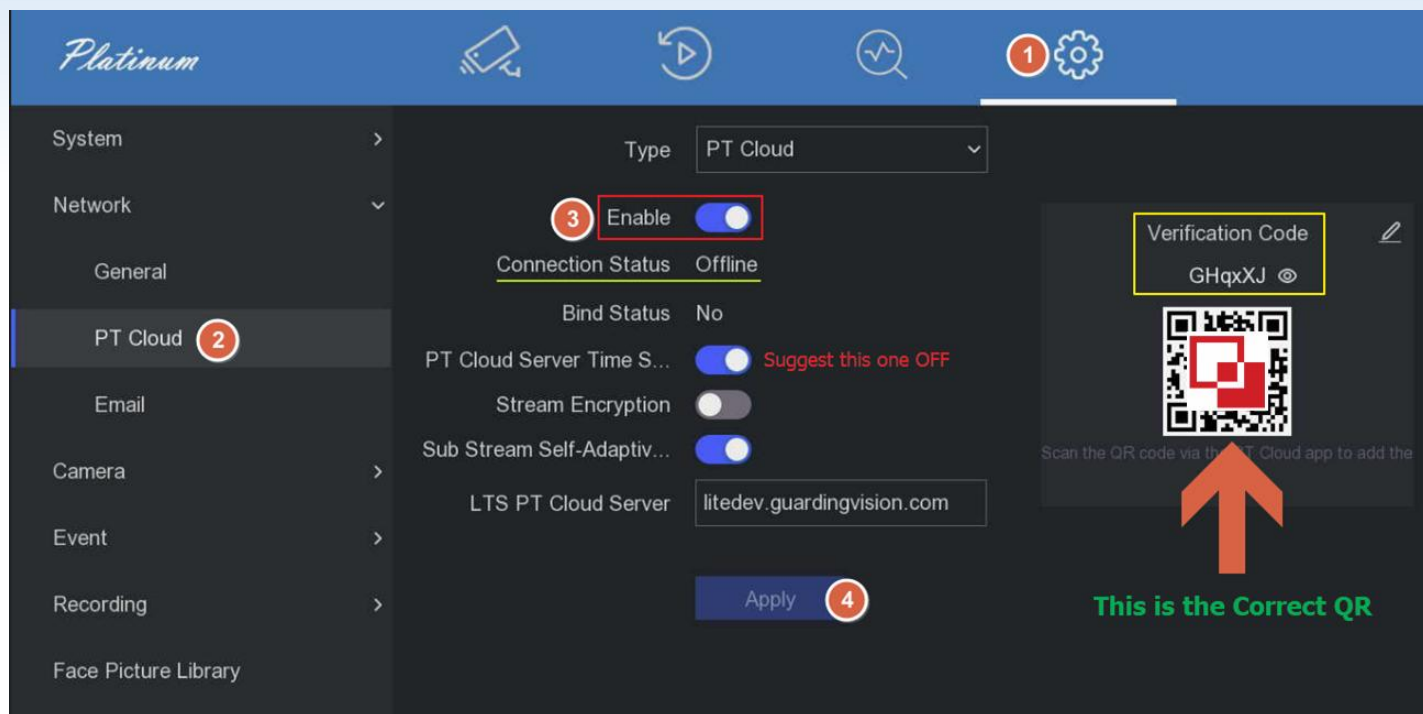
1. What is LTS Connect?	PAGE 1
2. Enable QR code	PAGE 3
3. Register LTS Connect Account	PAGE 4
4. Login LTS Connect PTCloud Account	PAGE 5
5. Scan QR Code	PAGE 6
6. Manually Adding QR Code	PAGE 7
7. Add IP/DDNS Domain Device / Backup IP/DDNS	PAGE 8
8. Enable Notification	PAGE 9
9. Sharing QR / Share to User / Remove	PAGE 10
10. Main UI (Personal Mode)	PAGE 17
11. Live View	PAGE 18
12. Playback	PAGE 18
13. Snapshot / Record / Share Media File	PAGE 19
14. Add Device Reference / Verification Code	PAGE 19
15. Unbind	PAGE 20
16. LTS Connect Team Mode	PAGE 21
17. Understand LCP, LCT, LPP	PAGE 22
18. Create Team mode / Share Method A	PAGE 22
19. LCT, Share Method B	PAGE 23





Enable PTCloud

There are many different Platinum NVR/DVR/IPC models and firmware. Therefore, this section only provides some basic steps to help you understand how to enable the QR code. go to **Menu > Config > Network > PTcloud** (or Advance > Platform Access) > enable **PTCloud**



Go to **Menu > System** (Gear icon) > Network > Find out PTCloud (different system may be different position) > Enable PTCloud

Make sure Connection Status is **ONLINE**.

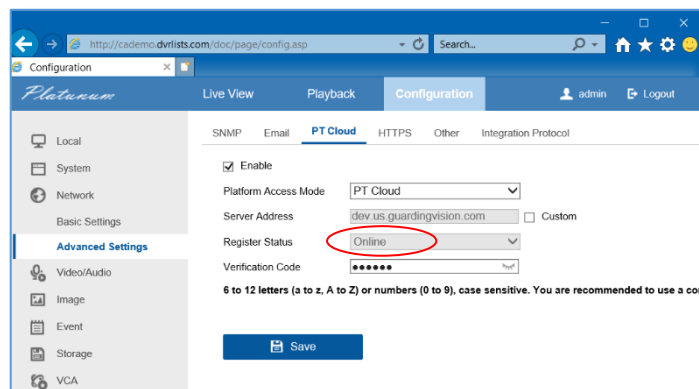
If not online, please check the TCP/IP settings and DNS settings (8.8.8.8) or make sure the network cable is connected to the router.

Enable PTCloud from the Browser (NVR/DVR/IPCcamera)

1. Login DVR/NVR in the Browser.
Go to **Configuration > Network > Advance Settings > PTCloud**
2. **Enable** the checkbox, set up the **Verification Code** (if you don't have it, create one), **Save**
3. After Save, go to other settings and come back to PTCloud, change the Register Status **Online**
If it is offline, the device cannot reach to the Server.

Notice: SN (9 digits or Letter+7-8 digits=9) is your QR code number.

Serial No. LTD8516K-ST1620170626CCWR785160244WCVU



Mobile App:

LTS CONNECT v6

REGISTER ACCOUNT

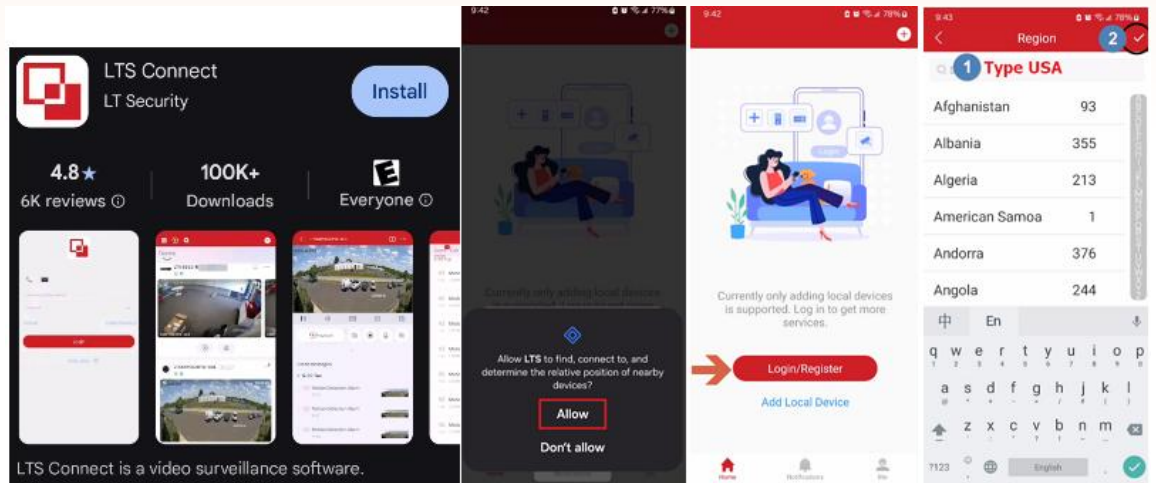
First time Use (Register / Login)

It is your first time opening this App, please allow your phone permission to get the service.

When you select your country, please always type USA and select it. Then, pick **Check mark** to continue.

For the first time you need to Register account (Owner's account).

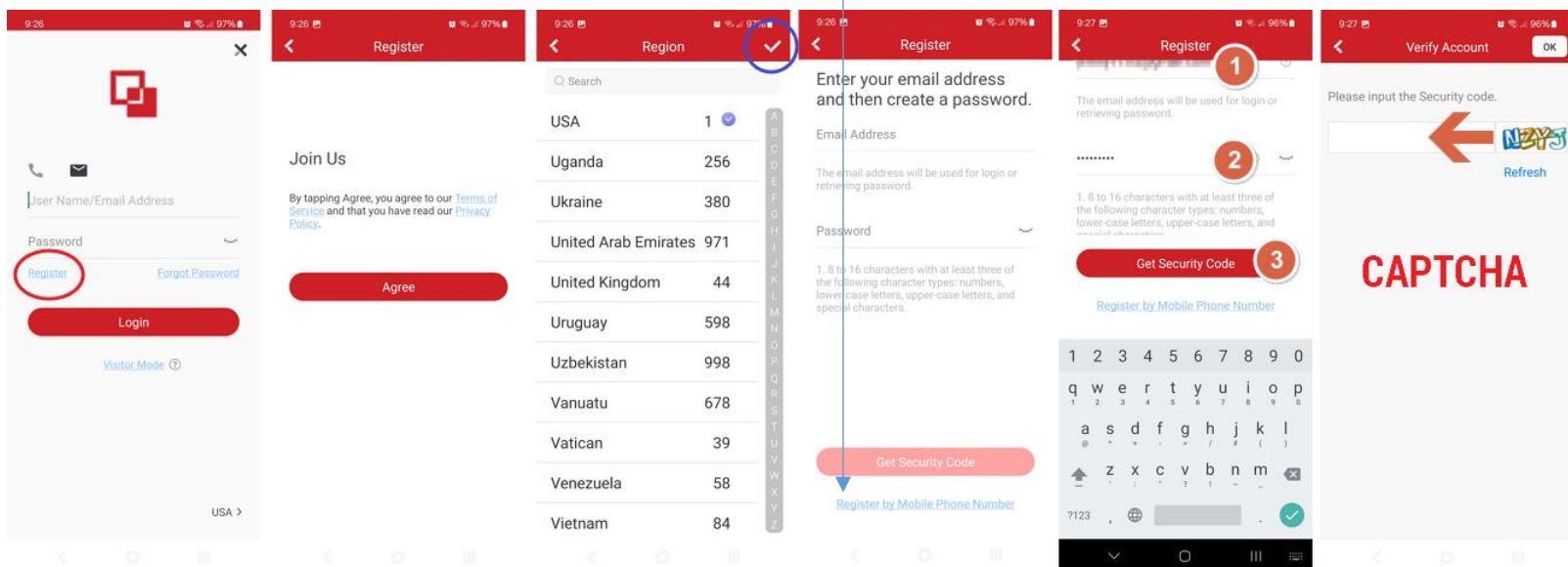
Please follow the instructions.
If you are already registered,
please **Login**.



Register

Click **Register** below the password > Agree > Type USA > Check Mark

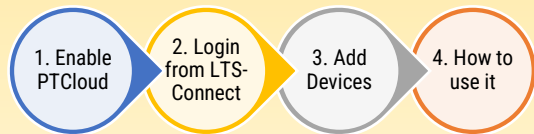
If you want to use **Email address**, please fill up the info. If you want to use **Mobile Phone#** (see bottom), please register from there.



When you register, you will see the CAPTCHA page. Please enter the CAPTCHA letter in the box and click OK.

Then you will receive code from your phone or email based on your chosen registration method.

After you click ok, check the SMS or email you received from your phone to get the code to complete the registration process.



LTS CONNECT v6 LOGIN ACCOUNT

Mobile App:

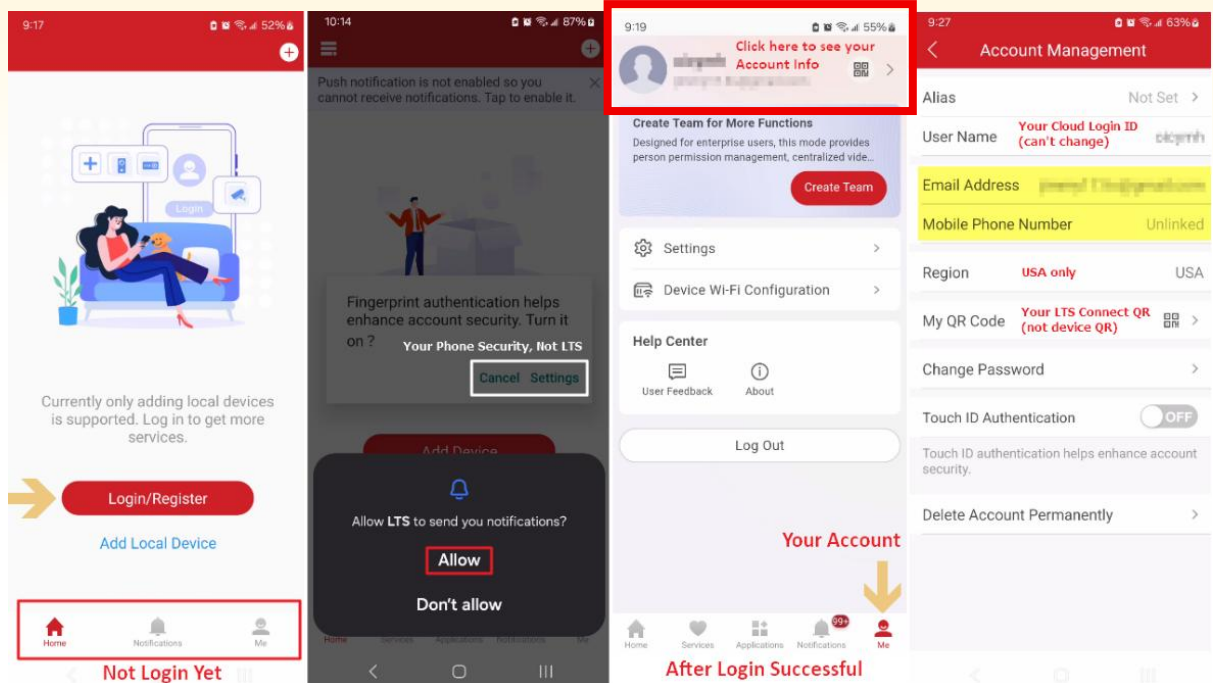


Your Account Info

Please use Login button and Login **Owner's** account.

If you haven't registered, please see the previous page to create a new account and login first.

LTS supports USA region territory. Please create/login your account based on the USA region.



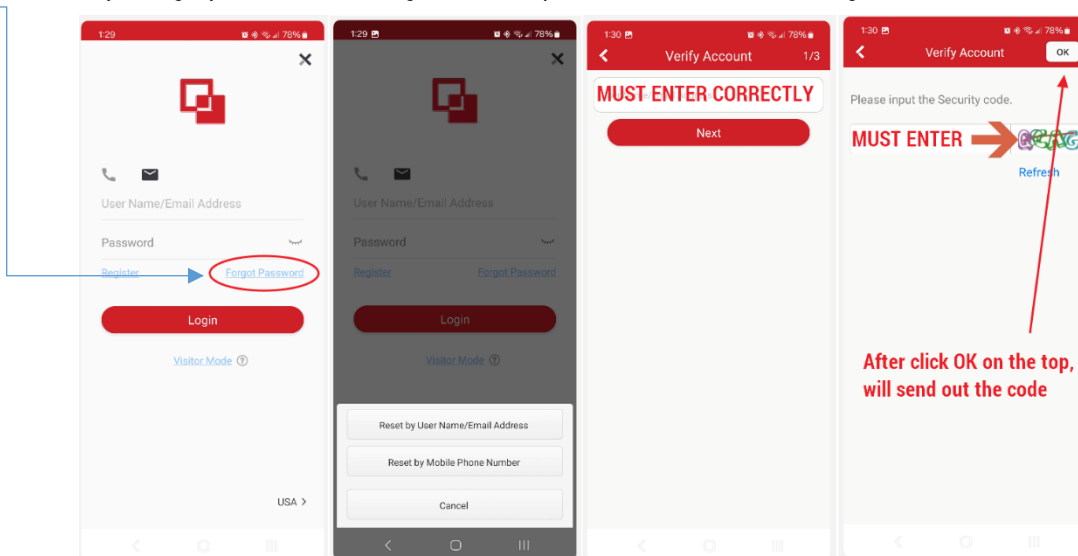
You can go to **ME > Account Management** to find out the account information. The Cloud ID is a system ID; it is predefined.

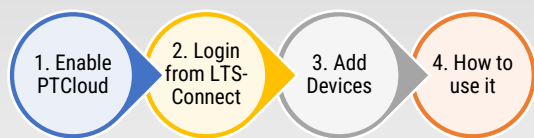
The Cloud ID allows you to login to the LTS Connect or NVMSv3 PTCloud login using this ID instead of your email address or phone number.

✗ Visitor Mode (not recommend)
Please **don't login** with the visitor mode. Visitor mode is intended for temporary access. Once you log out or removed the software. You will lose all the access; we may not be able to help.

Forgot Password

if you forgot your LTS Connect Login Password, please follow this instruction to get recovered.





Mobile App: LTS CONNECT v6 Scan QR Code



Scan QR code

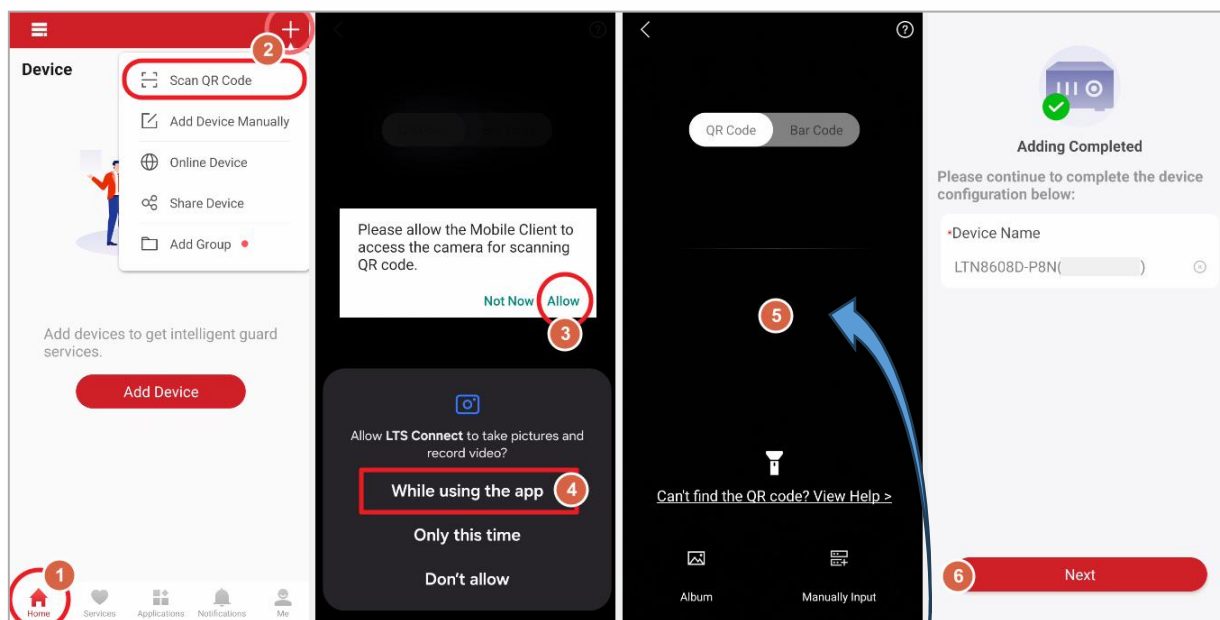
Follow the top pictures, you should be able to SCAN the QR code and add successfully. Remember, the QR code will bind to the Owner's account and refuse to scan again.

To Unbind it, you can see the Unbind page section.

(IMPORTANT) Please keep in mind.

Our Platinum System only support LTS Connect mobile app because it is bound to the LTS Platinum account server. We will not be able to provide support if you are using the 3rd party app if you get stuck on their server and need to unbind.

1. Home
2. (+) Scan QR Code
3. Allow Camera to Scan QR use
4. Allow Camera to use
5. Scan QR Code
6. Add Completed
7. Other Features, Audio/Mic, etc...



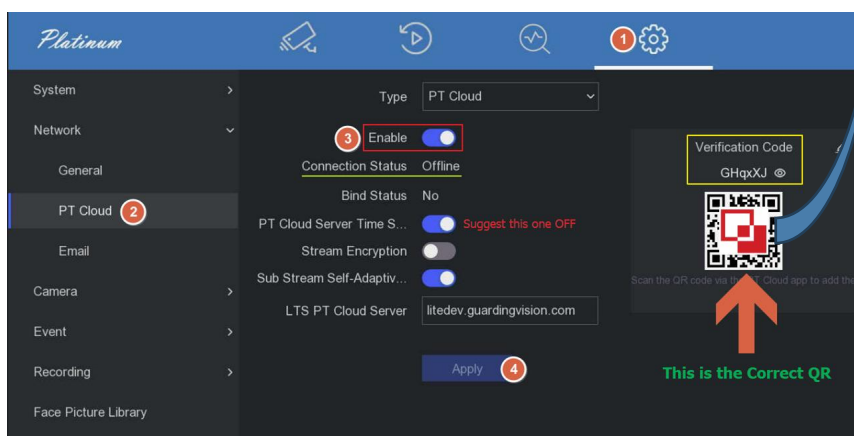
QR Code Location

Config > Network > PTcloud

Then you should find the QR code in there.

IP Camera QR Code

If you are trying to add QR code of a new IP camera, you can find it from the QR code card. Alternatively, the QR code is located on the silver label of the IP camera.



Keep in mind that the QR code is tied to the first account when it is added.

It cannot be added later unless the device is removed from the original account.

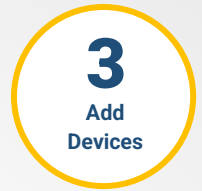
If you want to share to another device, please refer to the "Sharing" section in this document.

Manually Adding QR code

If you **don't have the QR code at this moment**, using the Manually Adding Device will help.

Mobile App:
LTS CONNECT v6

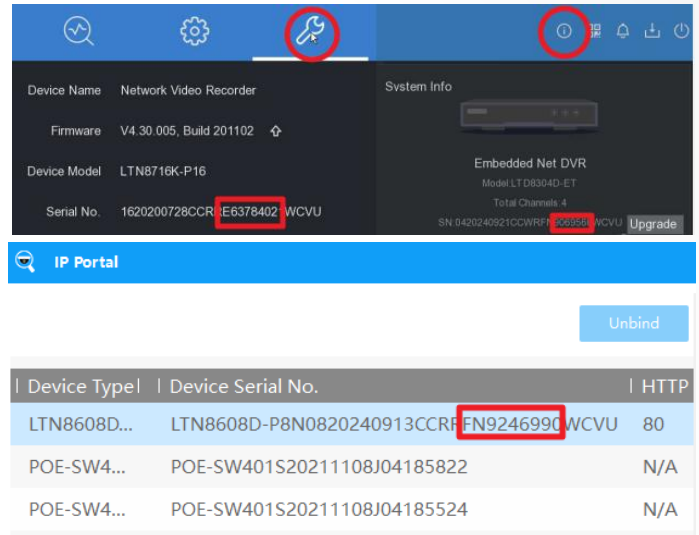
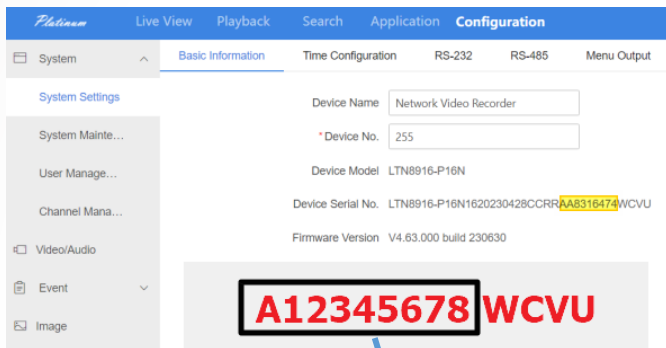
Manual Add QR Code



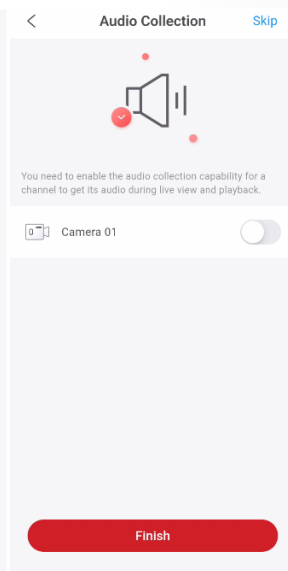
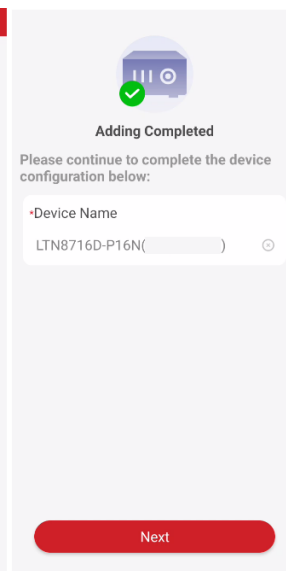
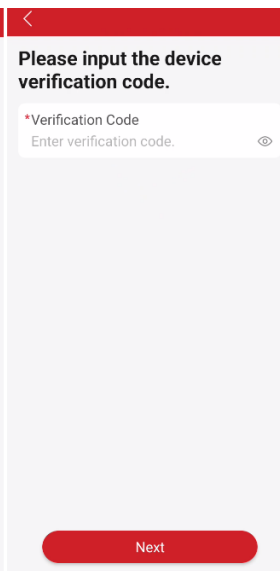
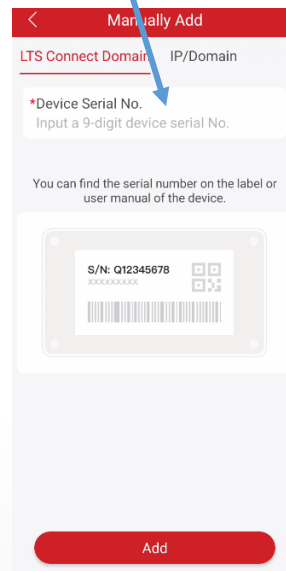
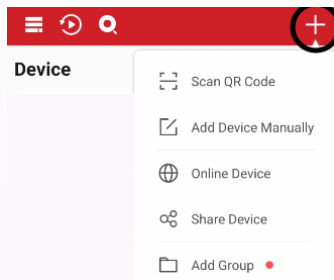
Where to find the QR code number?

There are few locations that will be listed the QR code number.

1. Browser SN section
2. Local Maintenance SN section
3. IP Portal SN section.



Manual Adding QR



(+) > Add Device Manually

Then, you enter the QR SN number and follow the steps...

You can find the verification code location on the previous page (Pg 6). Or you can find it on the browser PTCloud settings page (Pg 3).

LTS Connect supports the IP/Domain device.

However, there are a couple of things you should know about.

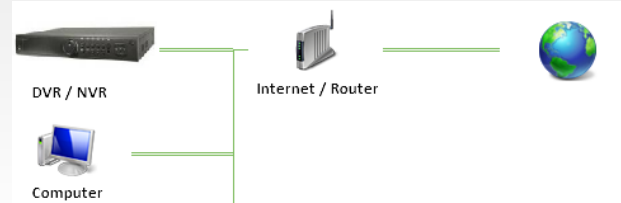
1. **Port Forwarding.** IP/Domain devices require port forwarding in the router first. Even the DDNS connection requires the port to be opened first, then it will work.
2. **IP/Domain Store Locally.** All IP/Domain devices will be stored in the phone application only. **Meaning - if you remove the LTS Connect app, you will lose all IP/Domain devices.** All IP/Domain devices will not be stored in LTS Connect cloud account.
3. **Notification.** IP/domain doesn't support push notification or call answering features. If you want to use/receive the push notification service, you must use QR code method.

Mobile App:

LTS CONNECT v6

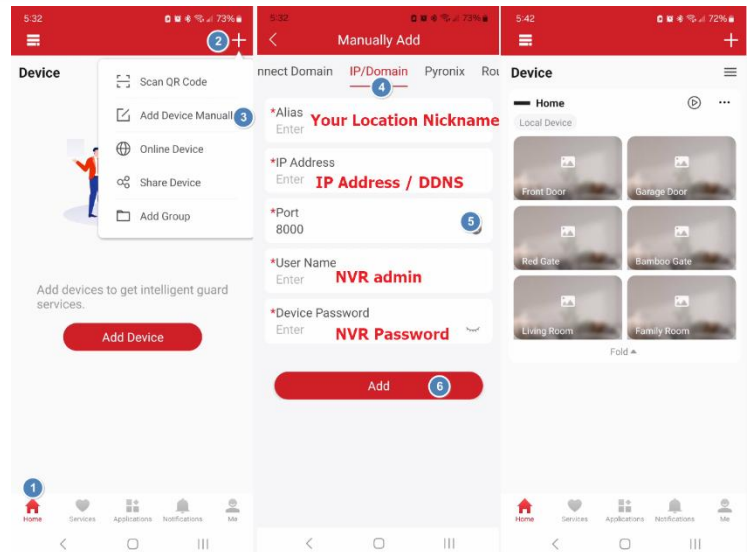
Add IP/Domain Device

3.1
Add
Devices



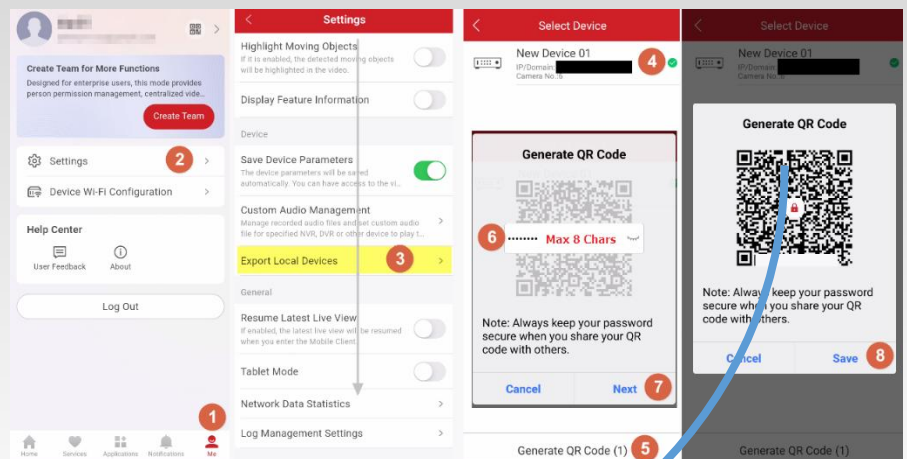
How to Add IP/Domain

1. Home
2. (+)
3. Add Device Manually
4. Switch to IP/Domain
5. Enter all information in this area.
Alias (nickname: Away)
Address (IP Address / DDNS)
Port (must match)
User (NVR username)
Password (NVR login password)
6. After Save, camera no will change
7. Start Live View



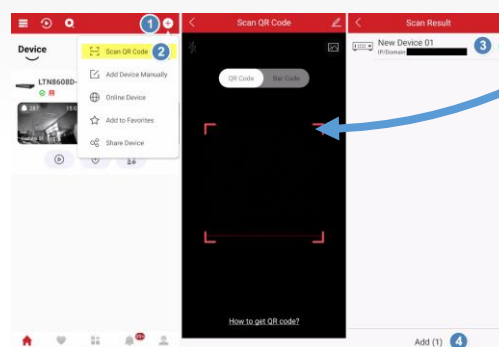
How to Backup IP/Domain Device from the LTS Connect

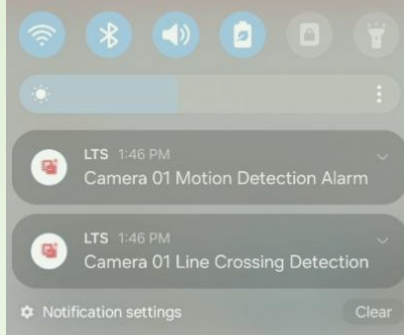
1. Goto Me
2. Press Settings
3. Scroll down to Export Local Devices
4. Select Devices (can multiple select)
5. Generate QR
6. Please create Encryption code
7. Next
8. Save it to your Phone Galary



How to Restore IP/Domain from the QR code

1. (+)
2. Scan QR Code
3. After scan, select device
4. Add it





Mobile App: LTS CONNECT v6

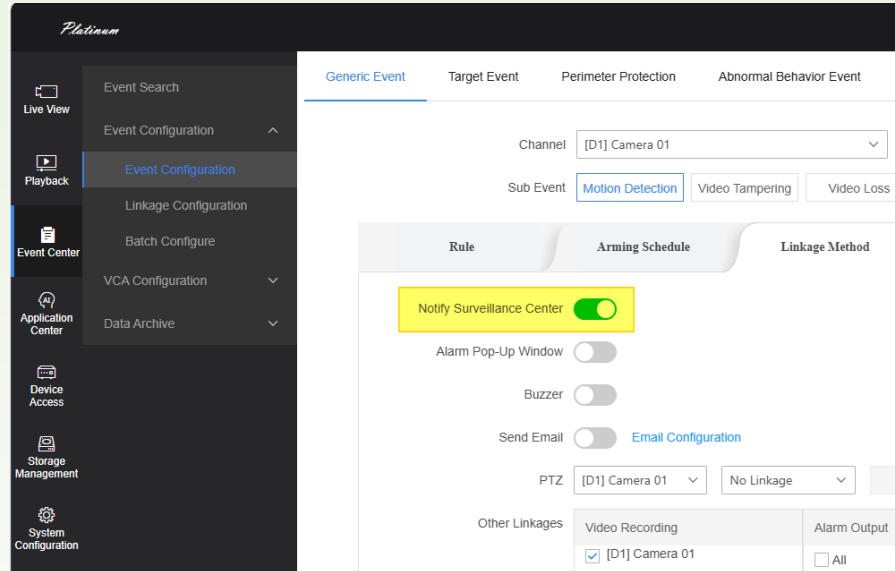
Enable Notification



Setup Notification from Device

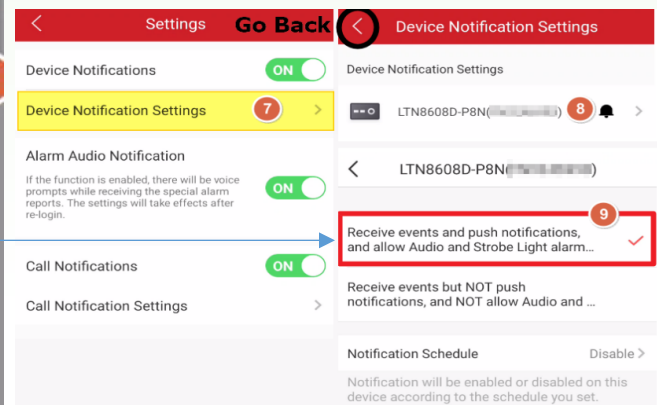
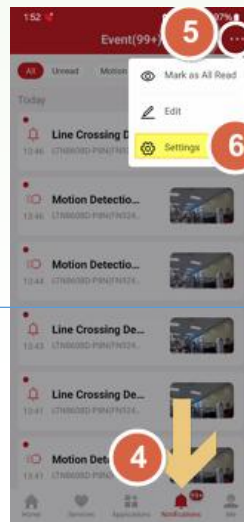
1. Open **Browser**,
Goto Event Configuration,
Linkage Method
2. Enable **Notify Surveillance Center**
(see picture)

Note: make sure you enable the Motion Detection or Equivalent features. You must have a detection area and setup the sensitivity correctly.



Turn On Notification Settings from Smart Phone

3. Open LTS Connect mobile app.
4. Go to **Notifications** icon
5. (...) option menu
6. Settings, and Select the device
7. Make sure **Notifications ON**
Tap Device Notification Settings
8. Select Device
9. Enable Notification (1st Selection)
10. Use <
to Go-back previous page

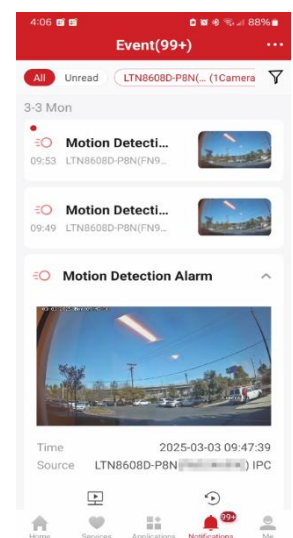


Troubleshoot:

Q: Everything set up correctly, but I can't get any notification. Why?

A: Most likely, it is your Phone Permission issue. You can google how to enable your phone notifications to fix that.

[Suggest Video Help](#)



Remote View Connection Methods: (QR / IP)

There are two ways to access the video remotely. QR code cloud access and (IP/DDNS) address Access.

LTS Connect is mainly designed for QR access. Only the QR code can provide the notification feature.

What are the advantages of the QR Code model? There are many reasons. For example, a notification feature can be provided. The QR Code model does not require any programming on your home router. Compared to the IP/domain that needs to be set on the home router, the QR code is much simpler. But if you compare QR (PTcloud) with IP/domain, there are still some pros and cons. I'll list them so you understand, but they may not be that important for your reference

Connection Method	Need Program Router?	Notification / Call	Connect Speed	LC Team Mode Support	LiveView Playback Duration
QR (PTCloud)	Need internet	Yes	Average	Yes	5min (Team mode: no limit)
IP/domain (IP DDNS)	Need Port Forwarding	No	Faster	Not Support	No limits

Sharing (QR)

Use SAME ID Account* to Login

Mobile App:
LTS CONNECT v6
Login with Same ID



There are two ways to share information.

Only 1 account. (Less Security). **Everyone uses the same account to login.**

If your family wants to watch videos remotely and there are less than 4 people, you can consider this.

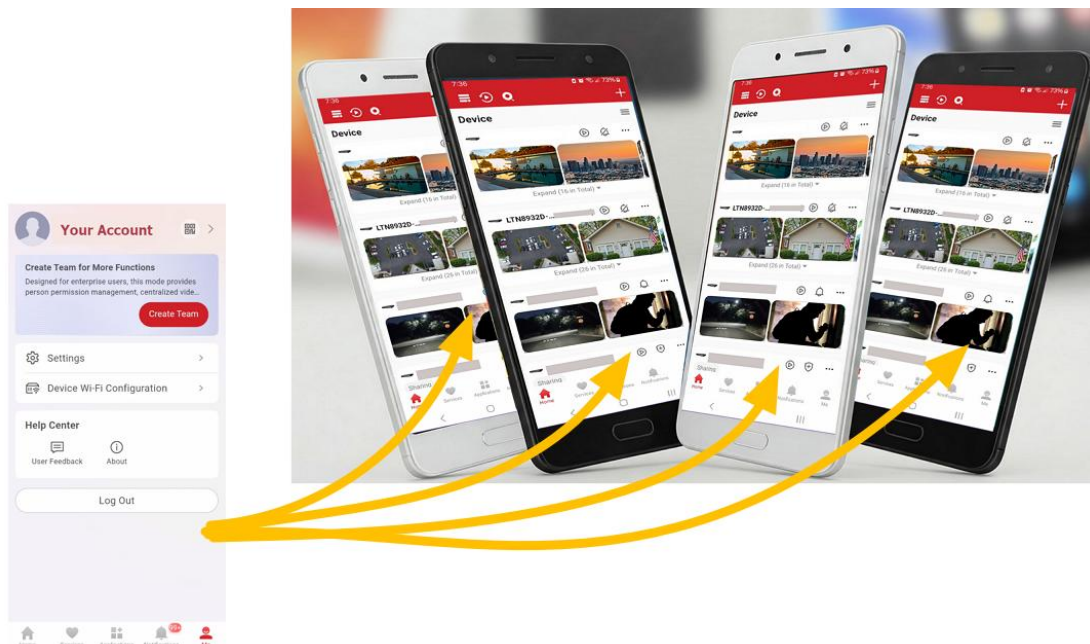
But...

Liability Notice:

LTS is not responsible for any decision you make.

Share with Same ID that is very easy for multiple people to use, but it is also very vulnerable.

If someone removes a device from the account, all other phones will be affected as well.



If you like to keep your account with more secure or don't want to share everything to another cellphone. Then, you should consider Share with User method. (Next Page)

Sharing

LTS CONNECT v6 Share with User

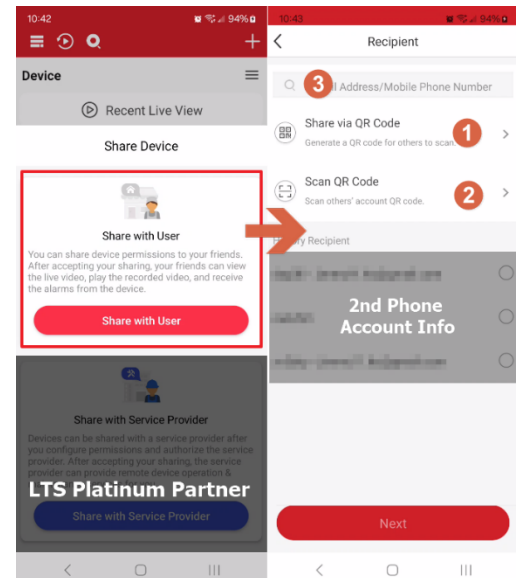
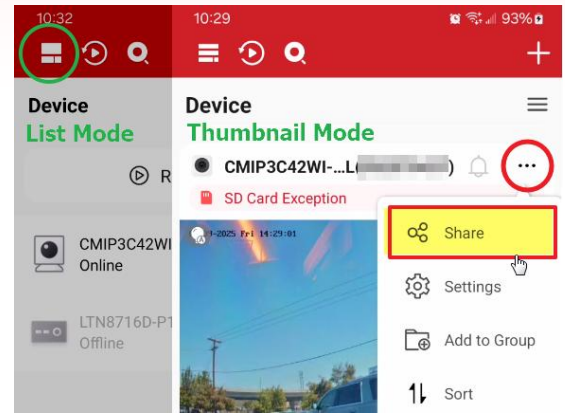
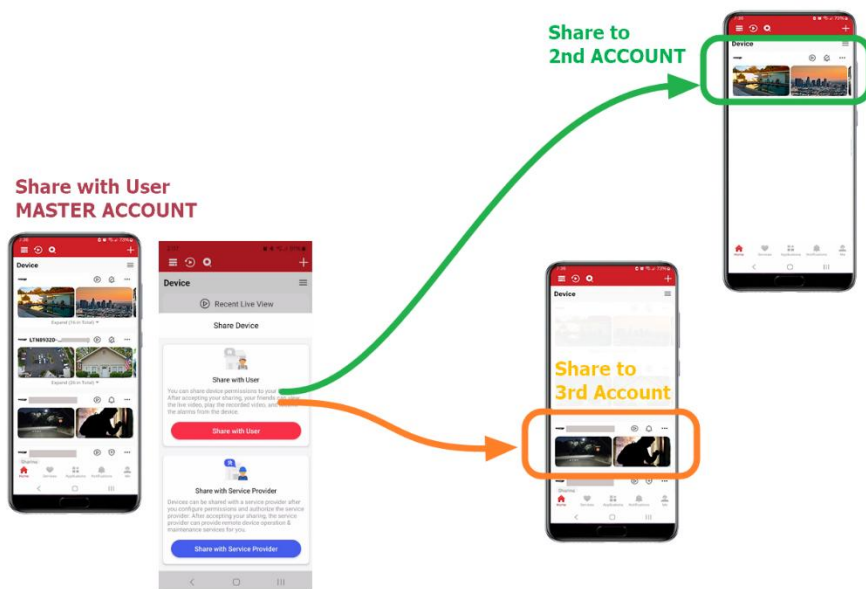
Mobile App:



Share to 2nd Account (or more)

(Master Account -> share to Another Account)

Share with User is designed for Sharing out devices from Master Account to Another Account.



Before you use **Share with User** feature, make sure Login to another account first.

If you don't have another account, you can create/register first (see Page 4)

If your Home page looks different, change to Thumbnail Display first.

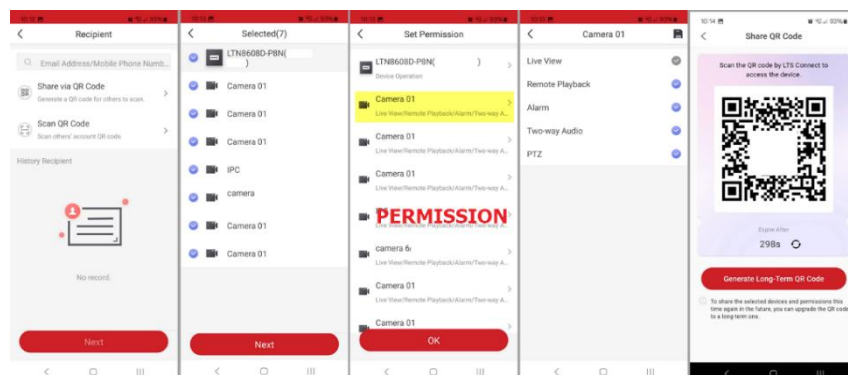
1. Go to Home icon from the bottom left.
2. select (...) > Share
3. Select Share with User (Personal Share)
4. Choose share style

Three Ways to Share

1. Generate QR code for 2nd Phone Scan. (Share via QR Code)
2. Scan 2nd Phone QR code. (Scan QR Code)
3. Manual Search. Use Search bar to find info.

Share via QR Code

1. Select Share via QR Code
2. Because previously you already selected the device & press share, here only list the channel number in here.
3. Select the camera if you want to adjust the permissions.
4. After tap **OK**. Then, you should have the QR code. Let the 2nd Phone scan it.



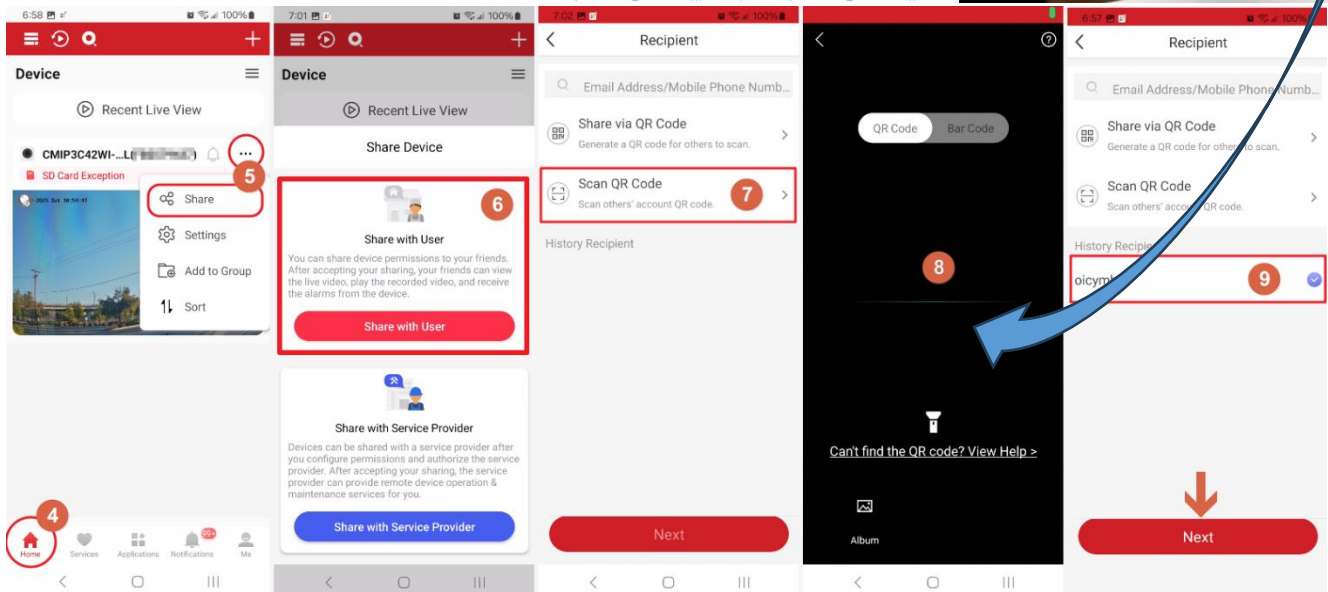
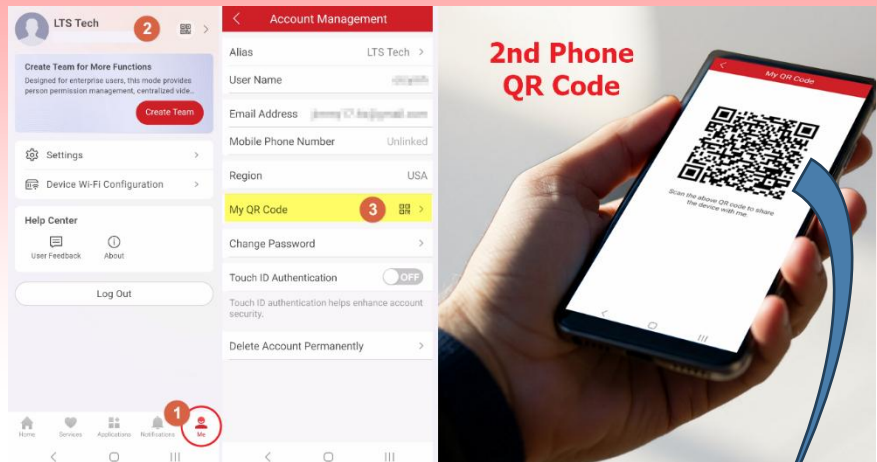
Scan QR Code (scan QR code from 2nd Phone)

Use 2nd Phone and Login first

1. Go to **ME** tab on the bottom.
2. Tap the Head Icon to check your Information.
3. Tap My QR Code to bring up 2nd Phone QR Code

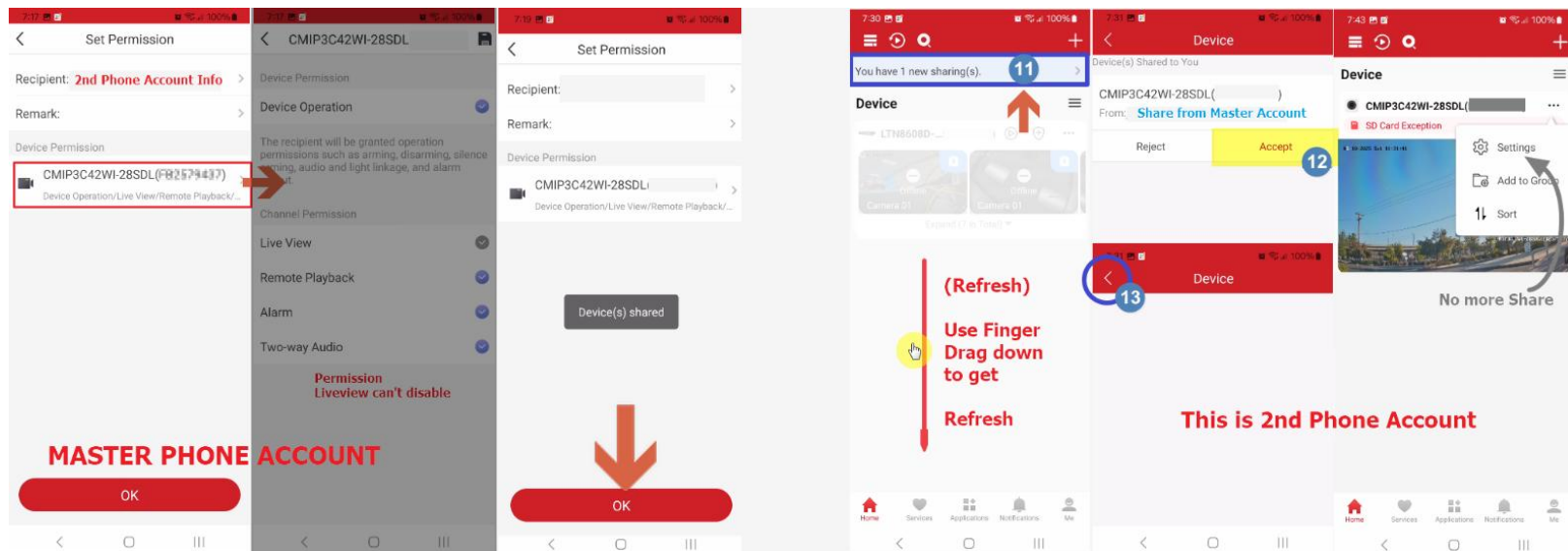
Use **Master Account Phone** to Scan #3 QR code.

4. Go to Home icon from the bottom left.
5. select (...) > Share
6. Select Share with User
7. Tap **Scan QR code**
8. Scan QR code from the 2nd Phone
9. Found your 2nd Phone Account, press **Next**



10. You can change the Permission from here. Tap OK when finished **Device(s) Shared**.

11. Go back to 2nd Phone, you should notice a new message on the top. If you didn't receive it, drag the screen to refresh it.

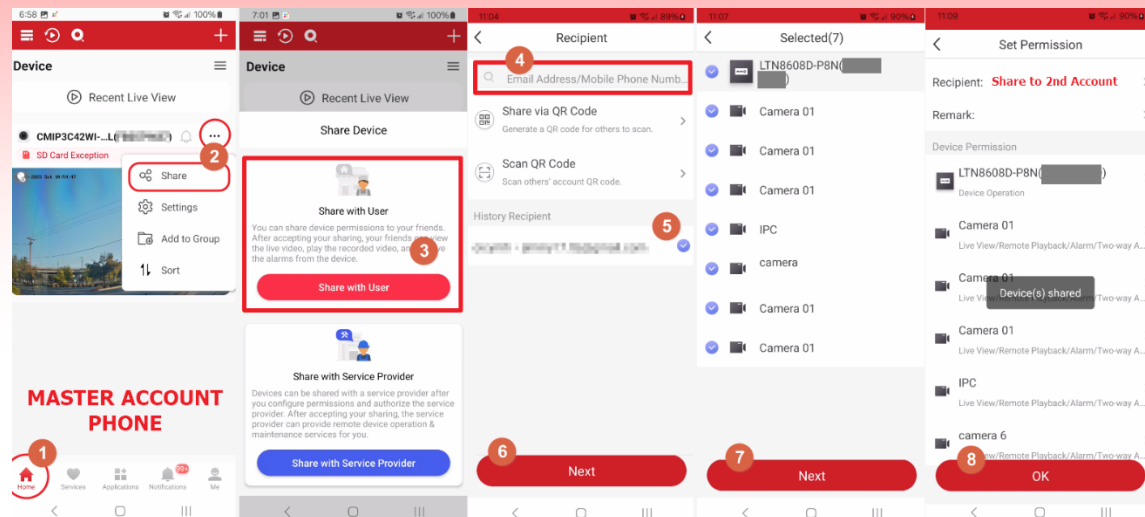


12. **Accept**
13. Go back
14. Then, you should see the share device from the Master Account.

Manual Search

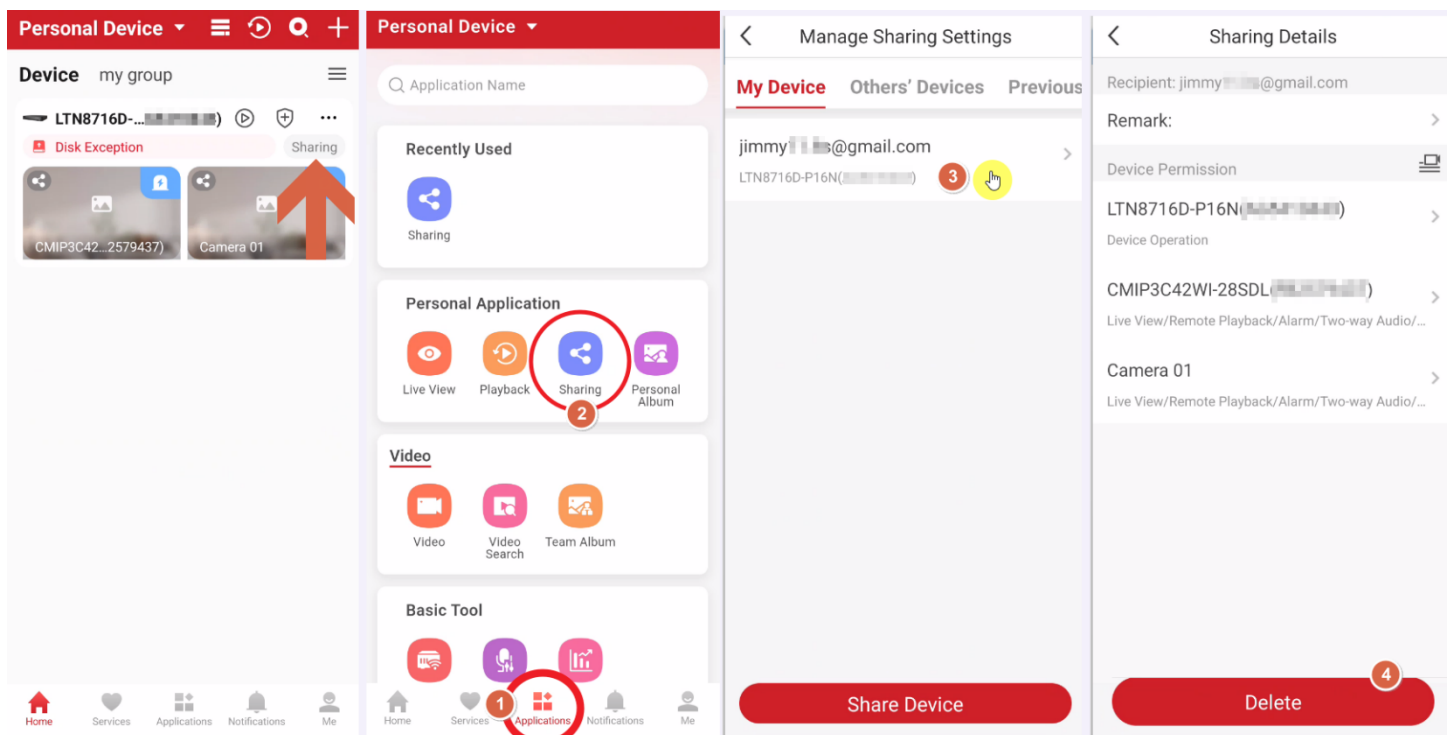
You can use Manual Search to find the account when your 2nd Phone is far away from you. (the account must exist first).

1. Go to Home
2. (...) > Share
3. Share with User
4. Use Manual Search enter 2nd Account Info
5. Select User
6. Next
7. Setup Permission
8. OK



Remove Shared User

Remove the share person. Go to Application > Sharing > select the person that you previously shared > ...



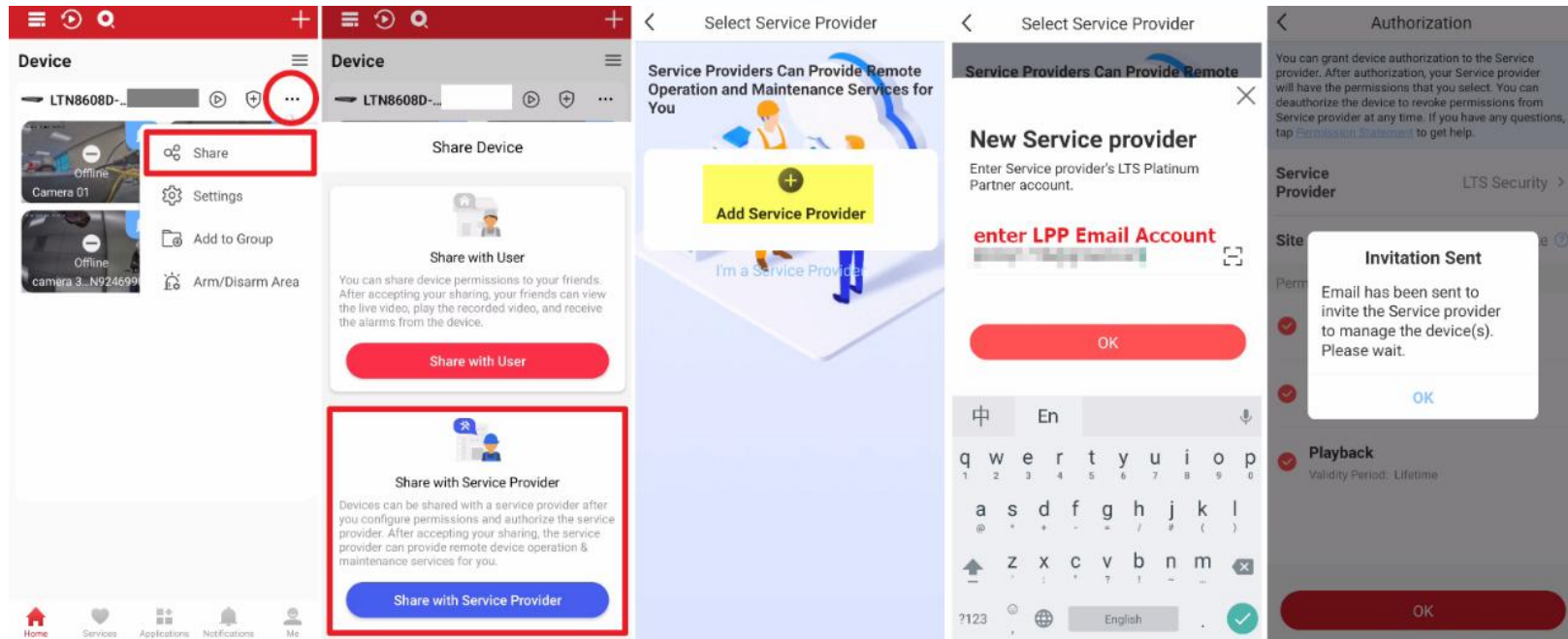
Share with Service Provider (Share to LTS Platinum Partner)

LTS Platinum Partner is management tools specially designed for the LTS Dealers / Installers.

Sharing this feature with service providers can become a very reliable ally to help you locate, like a butler.

Mobile App:
LTS CONNECT v6

Share with Service Provider



LPP provides many service packages that can help your customers with better service experience.

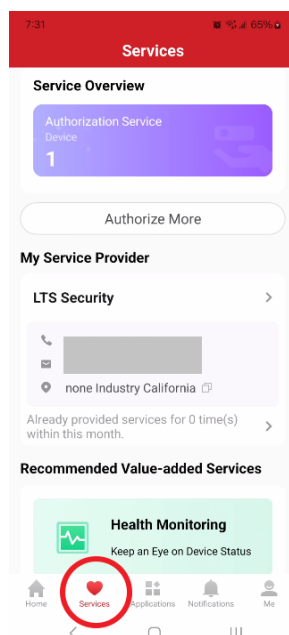
After you Share/send out the Share with Service Provider invitation.

You need to wait until the Service Provider accepts the invitation first.

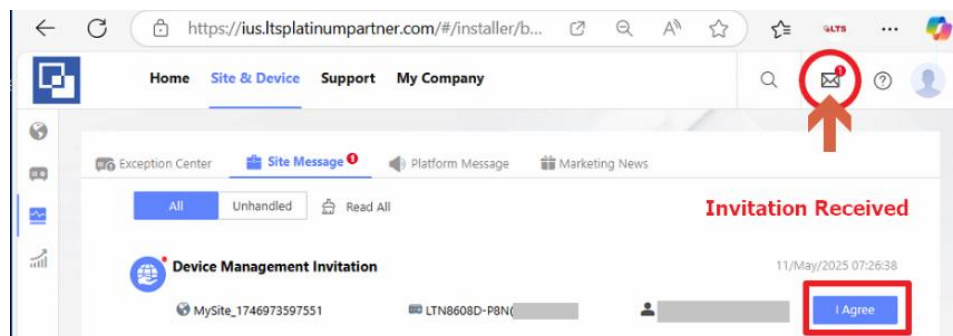
After Services accepted, you will see the Service section state your service information.

Service Provider can manage your device in the background, such as **Remote Configuration, Health Monitoring** (check device health status) and more...

If you would like to know how to use this feature, you can find it from the Index page to locate it.



LTS PLATINUM PARTNER

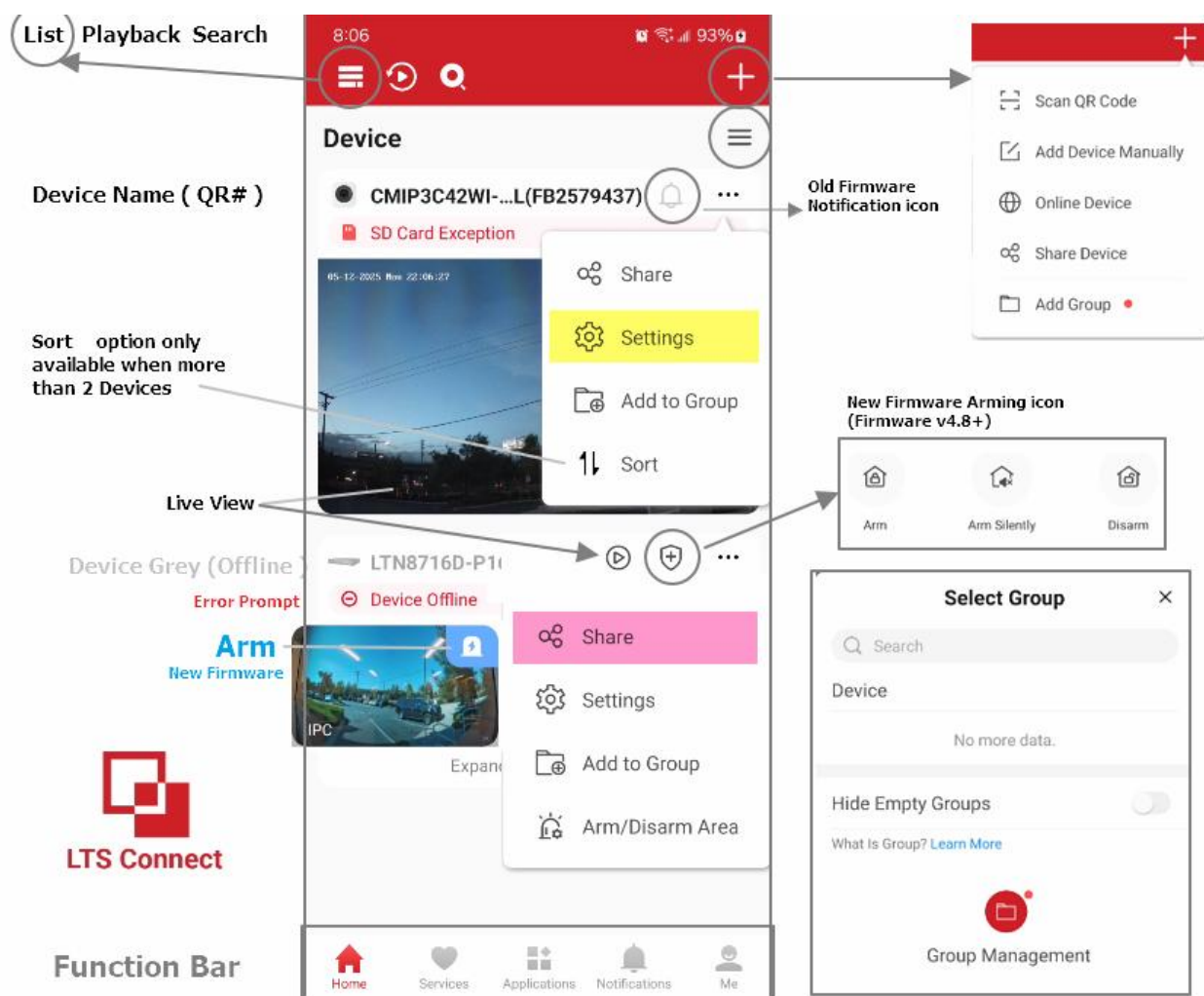




LTS Connect User Interface

This document written by: *Jimmy Wang*

Main UI (Personal Mode)



Main UI is clear for every user; and most features are self-explanatory.

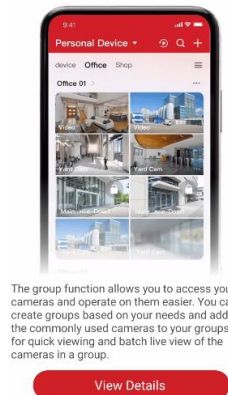
LTS Connect v6, removed the favorite feature from the older version. Instead, it put the Group feature in here, more powerful than the favorite.

But

What is Group?


- Simply said, you can use Group feature to Re-Sort the camera display order in the LTS Connect Mobile app.
- After you create a new Group; use Add to Group

Upgrade Favorites to Group

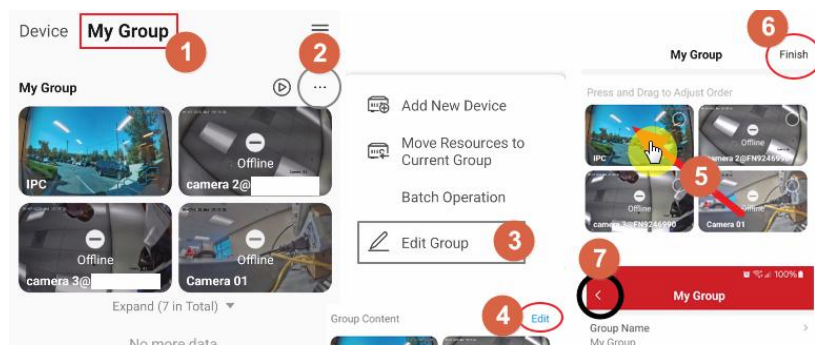


for example. I create "My Group"

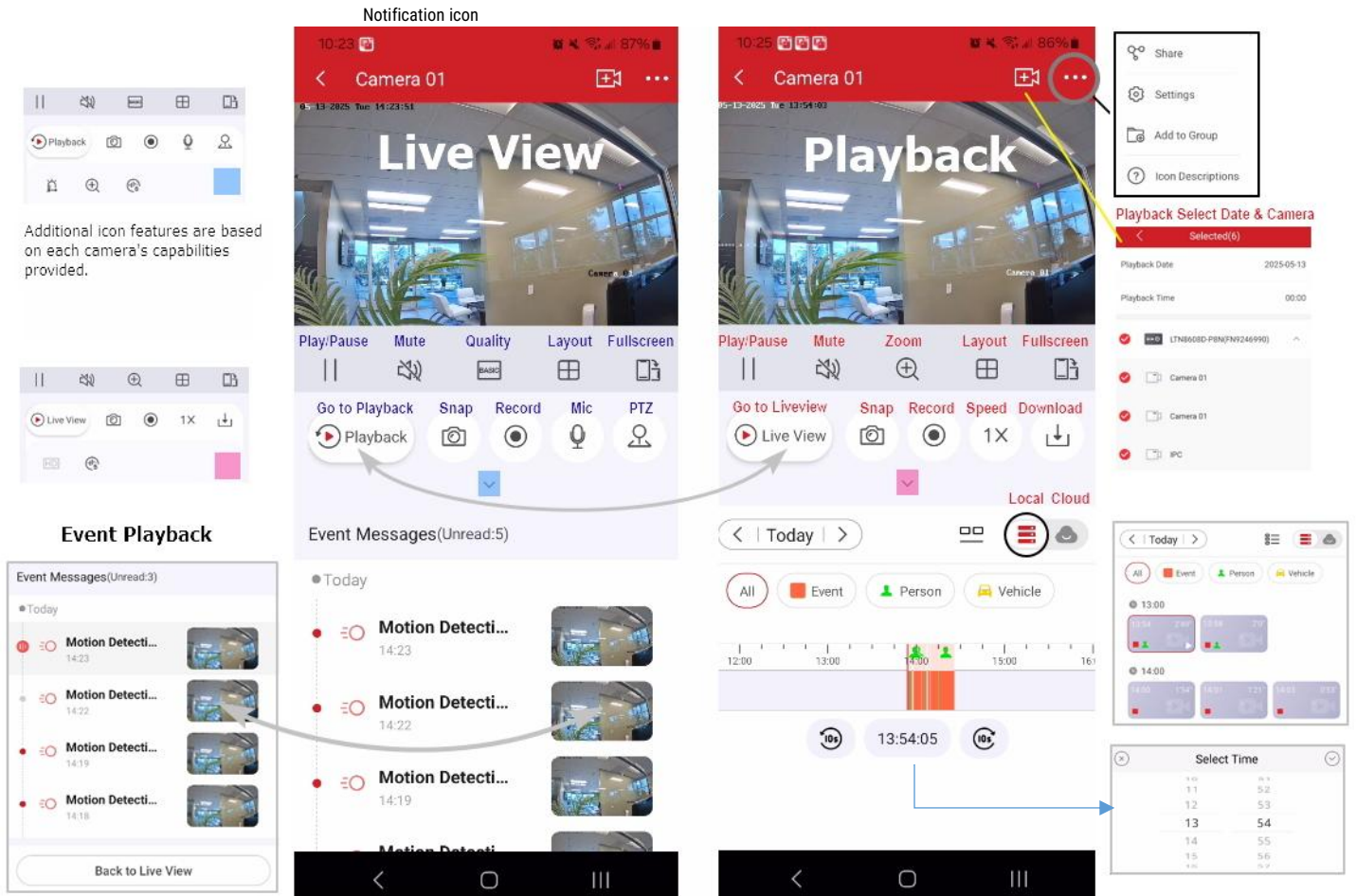
Alternate Method

If you can't find #2, #3 function from the right picture, the alternative way is using this icon  to access the Group

Management and modify it from there.



Main UI (Live View / Playback) (5 minutes watch duration)



Playback

When playing the video playback, pay attention to the storage selection. **Local** or Cloud if you see the icon. Currently, only certified IP cameras with subscription plans support cloud storage. If you need to access cloud storage, you can select the cloud icon. Person / Vehicle filter icon is based on the camera feature provided.

Liveview

The live view quality should be set to "BASIC" by default. This ensures the fastest possible display of the live view. Higher-quality displays may require more bandwidth and processing power from the smartphone's CPU. (Note: There is a 5-minute duration limit for both Liveview and Playback.) If you want to watch more, then you need to use LTS Connect Team mode.

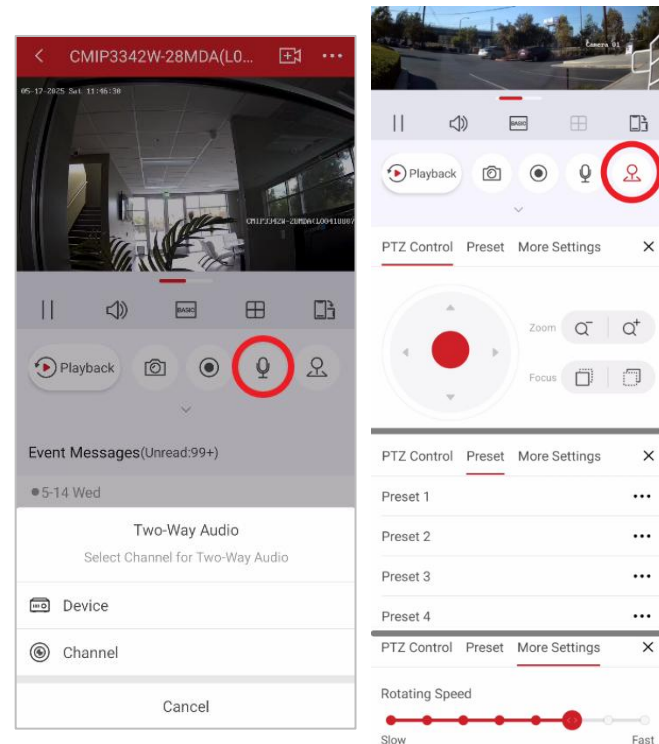
Microphone (Two-ways Audio)

There are two possible situations, How to turn on Audio see this ([KB](#))

1. If there is no option prompt, you can talk directly to the device.
2. If there is a pop-up option, it will ask you to talk to the device (NVR/DVR output). or the **channel** (camera output).

PTZ Control


Not every device supports the PTZ functions. Currently, the LTS Connect only has basic features. Calling Patrol is not supported.



Snapshot / Recording / Share media

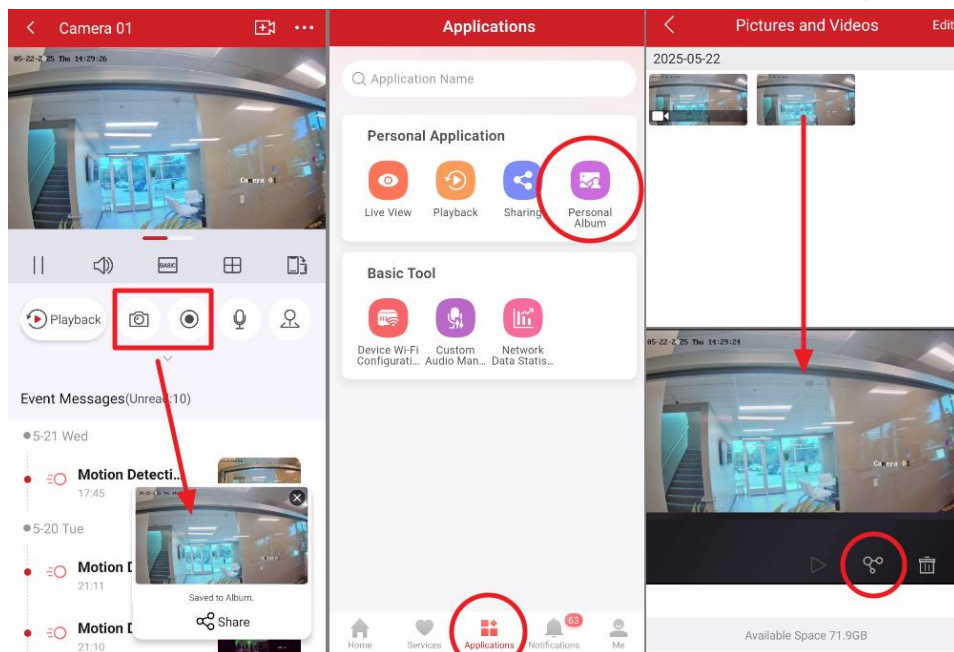
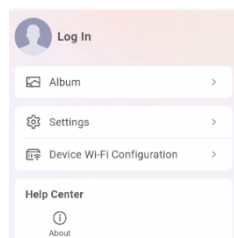
With Account Login

Regardless of which option you use—Live View, Playback Snapshot, or Recording—the media will be saved in the Personal Album.

 Share button export media to another device.
Smartphone PATH: storage\Pictures\LTS Album

Without Account Login

If you are not logged in to an account, the media will be saved in ME > Albums.



Add Device

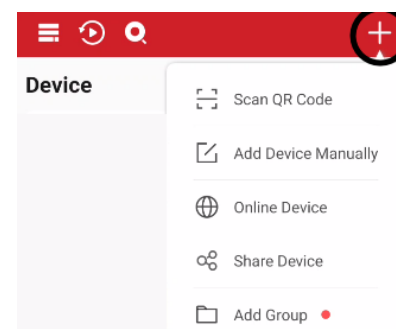
I believe you have already added the device(s). This information is just for reference.

Scan QR code. (see Page 6)

Add Device Manually (see Page 6-7) Either add QR code manually or add IP/DDNS method.

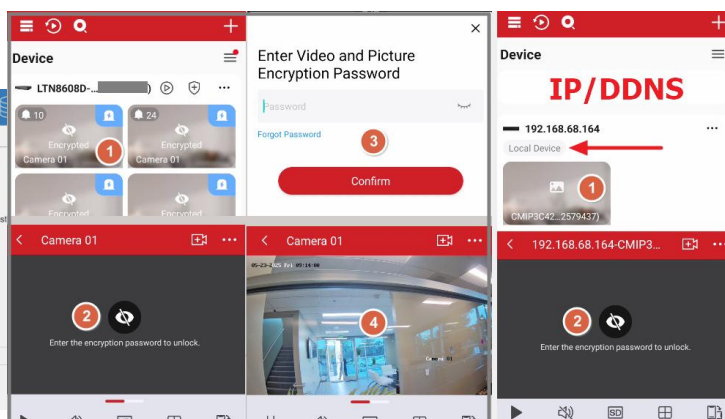
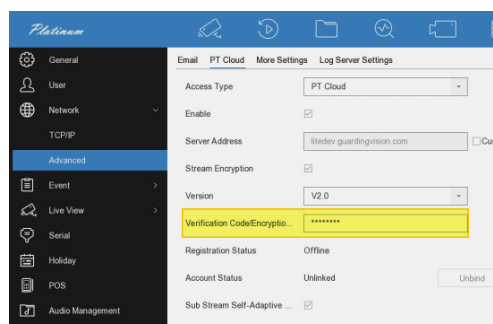
Online Device It is similar to the IP Portal. If you don't have a PC, you might consider using this method to help you. However, I still recommend using a PC. This function allows you to scan for devices connected to the local Wi-Fi network using your mobile phone. You can modify the IP address or activate the camera.

Share Device It is similar to the Page 10 method of sharing devices, but there are some differences. I recommend using the method on pages 10–12.



Video Encryption

Usually, when you use a different phone or log in to your account for the first time, you will be asked to enter a verification code to protect your account. This is because most PTCloud will enable encryption by default.



You can find the verification/encryption code from the local DVR/NVR system. It is the code that you predefined.

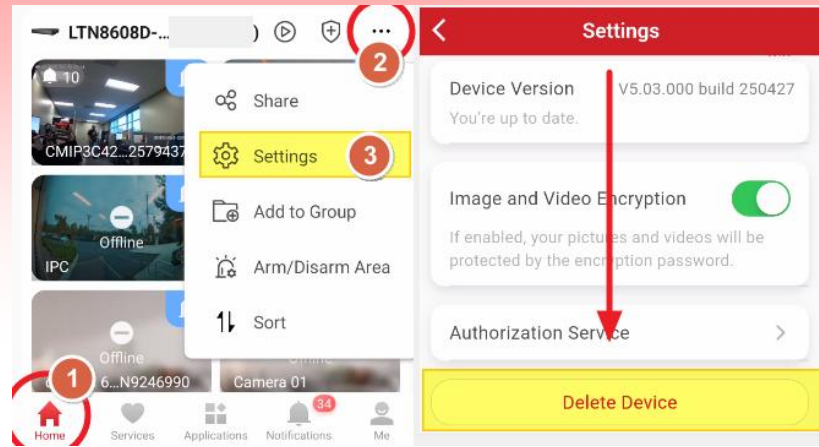
If you are missing entering the code and it won't popup, you can close and reopen the app and try again. If you don't need the verification code, you can turn it off in the "Local" system menu. This will make your connection easier and faster, but it is less secure when transferring information over the network.

Normal Unbind from the Mobile app

The LTS Platinum PTCloud QR connection will be bound to the first account when it is added because it is designed for better security.

If you want to unbind/remove the device, please always use the LTS Connect App to remove the device.

1. Home
2. Pick the device you want to remove (...)
3. Settings
4. Scroll down until you see "Delete Device"



Other Unbind Method

Make sure you have an Internet connection first.

The LTS Platinum PTCloud QR connection will be bound to the first account when it is added because it is designed for better security.

There are many reasons why you need to unbind it. This section will tell you how to do that.

Minimal Requirement: DVR/NVR firmware must be at least v4.1 or higher.

Method 1: Use [Unbind] button from the local.

If your DVR/NVR system firmware is higher than version 4.6, you should be able to unbind it from the PTCloud section using the Unbind button at the **Local System Menu**.

Config > Network > Advance > PTCloud > Unbind button

IP camera doesn't have unbind button on the browser page.

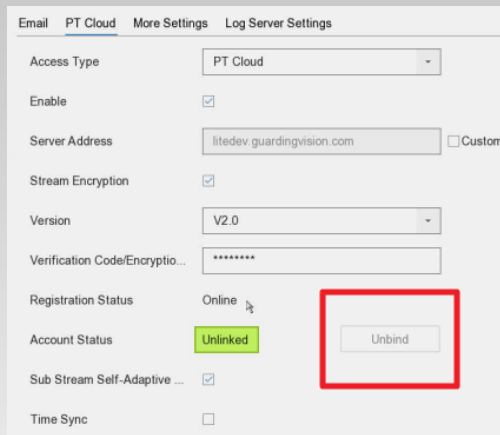
Also, Factory Default won't help you to unbind it, please don't do that. Because of the binding record in the PTcloud server. Not in the system itself.

Important Statement:

LTS is not responsible for any device that cannot be unbound, regardless of the reason. LTS is not responsible if you add the device incorrectly (e.g., if the user did not initially use the LTS Connect application, or if the device is too old to support the unbinding function). LTS reserves the right of final interpretation.

DON'T DO THIS:

Upgrading your current firmware, especially version 3, to version 4.4 or higher **will not help**. In fact, it will make unbinding more difficult and may even cause the system to malfunction. If your system firmware is lower than 4.4, or if you cannot find the unbind button, **try Method 2 to unbind**. Otherwise, contact your dealer or installer for assistance.



Method 2: Use LTS Platinum IP Portal

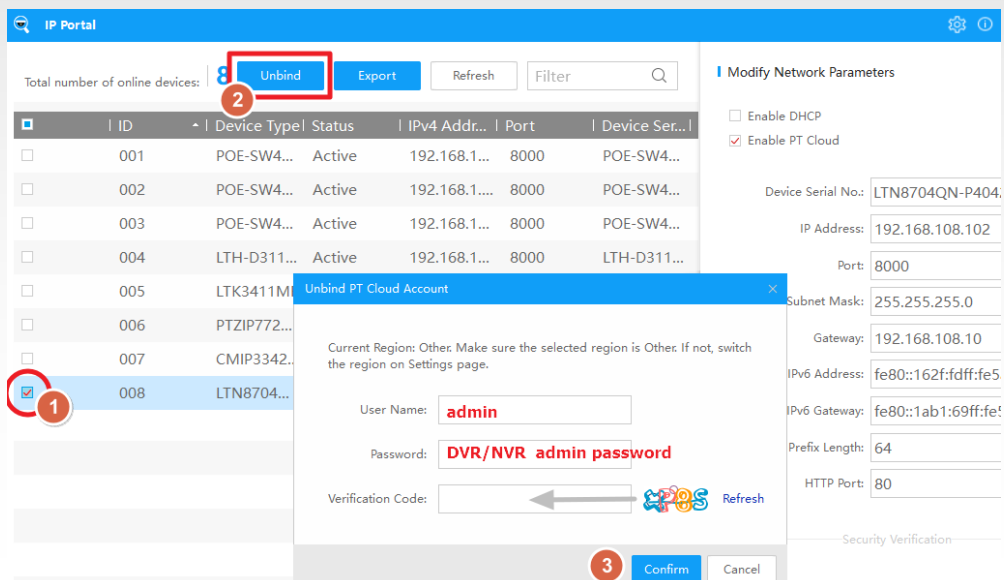
When you are on the "local network" with the device, you can use IP Portal to search for the device and unbind from there.

Download Platinum IP Portal from ([here](#))

1. Select Device (DVR / NVR / IP Camera)
2. Use Unbind button on the top
3. Enter admin
admin-password
CAPTCHA CODE

If method 2 does not work, then it is likely that your device does not support unbinding. Please contact your dealer/installer for support.

LTS is a B2B company, and we do not provide unbinding support to end users.





TEAM Mode

Note: LTS has the right to decide whether each feature is available or not, or we are still developing these features. LTS reserves the right of final interpretation. No refund will be given once each subscription feature is activated.

This document written by: *Jimmy Wang*

Connection Method	Need Program Router?	Notification / Call	Connect Speed	LC Team Mode Support	LiveView Playback Duration
QR (PTCloud)	Need internet	Yes	Average	Yes	5min (Team mode: no limit)
IP/domain (IP DDNS)	Need Port Forwarding	No	Faster	Not Support	No limits

Features / Concept / LTS Connect Each Account Server Relationship

For majority people, they only need the LTS Connect Personal Mode

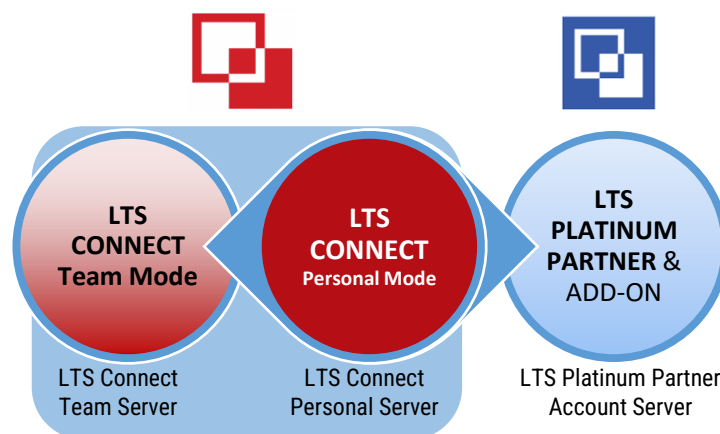
LTS Connect (Personal) Support Mobile app most features, QR / IP-domain, PC (NVMSv3), Mac (NVMS7000) (5-mins view duration limits with QR)

<https://ius.ltspartnerconnect.com>

LTS Connect (Team) Team Mode is part of the LC app but only supporting QR connection. (Mobile app & Web) Introducing subscription service and web management support. Design for multiple locations and support continuous watching. (no time limits)

<https://ius.ltsplatinumpartner.com>

LTS Platinum Partner LPP is the LTS Connect Corp Management solution. (Mobile app & Web) Offer the ultimate share management solutions and many other useful subscription services such as: Health Monitoring Service, Co-branding, Company Layer Management and Cloud Storage Services.



What is Team mode?

In short, Team Mode is the paid version of LTS Connect. But what makes it good? Team Mode breaks through the 5-minute viewing limitation, and it has a few more subscription functions. It supports Mobile app and Website Management Access. <https://ius.ltspartnerconnect.com> However, in this section I have only listed some of the features that might confuse you, the rest are pretty straightforward. This knowledge base is mainly focused on the mobile app itself. Therefore, I will not explain every function about LTS Connect Team mode (including the website) in detail here.

Important Read Must

Here is the Intro/landing page for the LTS Connect Team mode. (Please Read this)

<https://ius.ltspartnerconnect.com/views/ltsmain/index.html#/main/teamGuidance?lang=en>

Understand how it works and share with Team mode (Team mode only support Cloud QR Devices)

(Important) There are two different ways to add devices to LTS Connect Team mode.

Method A: Add to LTS Connect Personal (Personal Master) and share to the LTS Connect (Team mode)

Method B: Directly add device(QR) to the LTS Connect (Team Master). (note: not support client software login; nvmsv3 nor nvms7000)

What is the difference between Method A and B?

B, you can share out the device with another mobile devices.

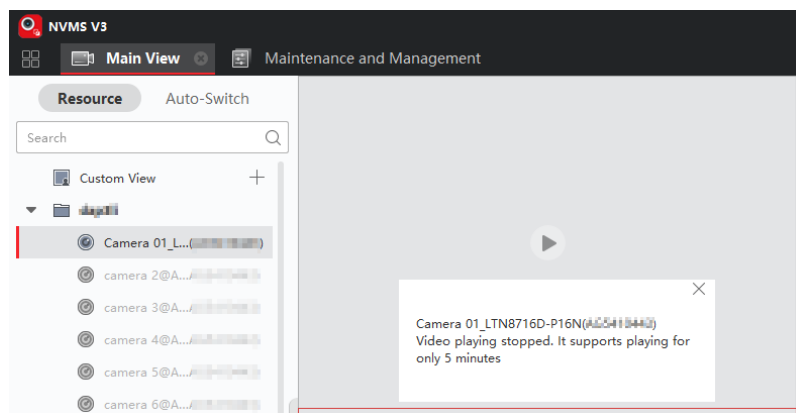
A because Team mode is not the master, so you cannot share out and just for management purpose.

Please remember,

Client Software NVMSv3 only supports LTS Connect Personal PTCloud Login (5mins). Team mode only supports Web site viewing and mobile app device viewing.

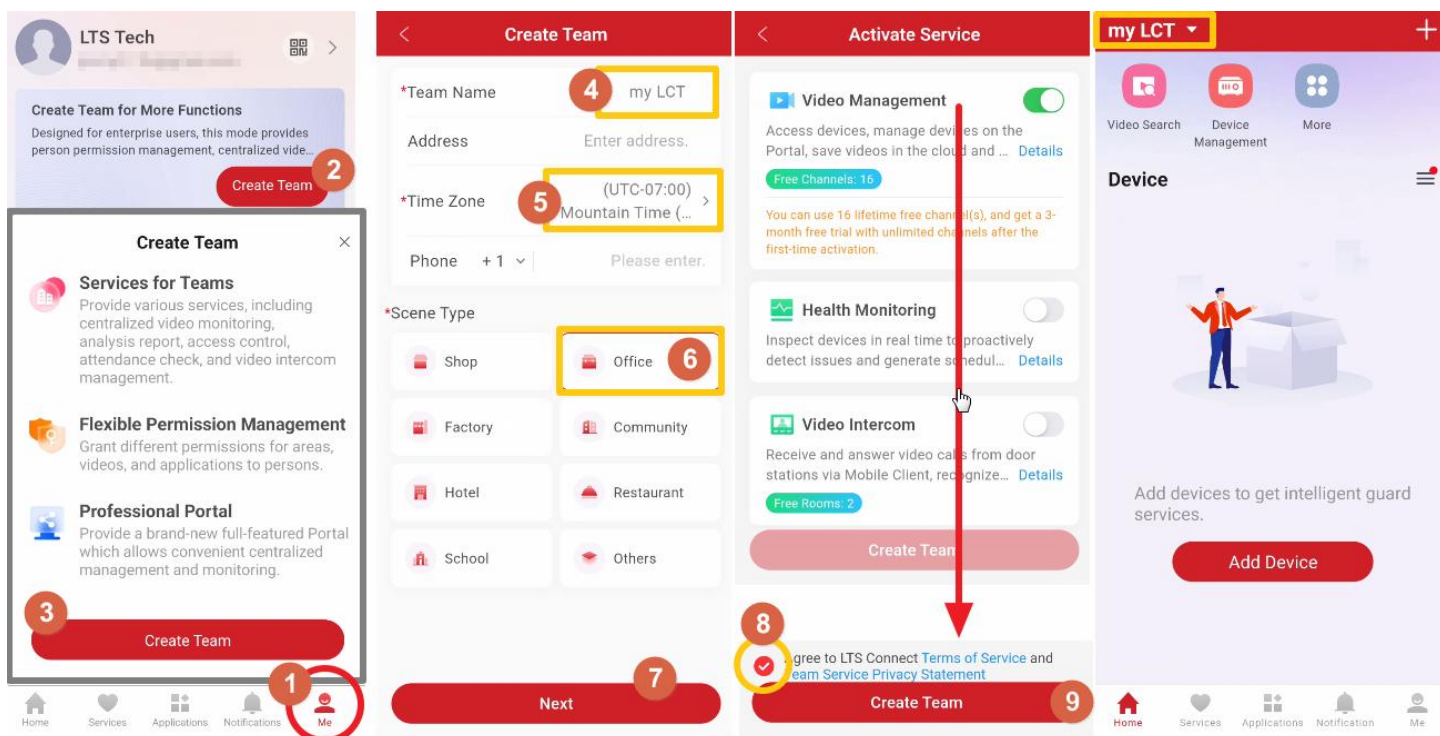
Team mode does not support the NVMSv3 nor NVMS7000.

If you find out you can access the NVMSv3 PTcloud and your device is there, then that device is under the personal mode, Team mode should not show your devices in there.



Create Team mode (Remember, if you have Team Mode, you cannot accept shares from another Team Mode account)

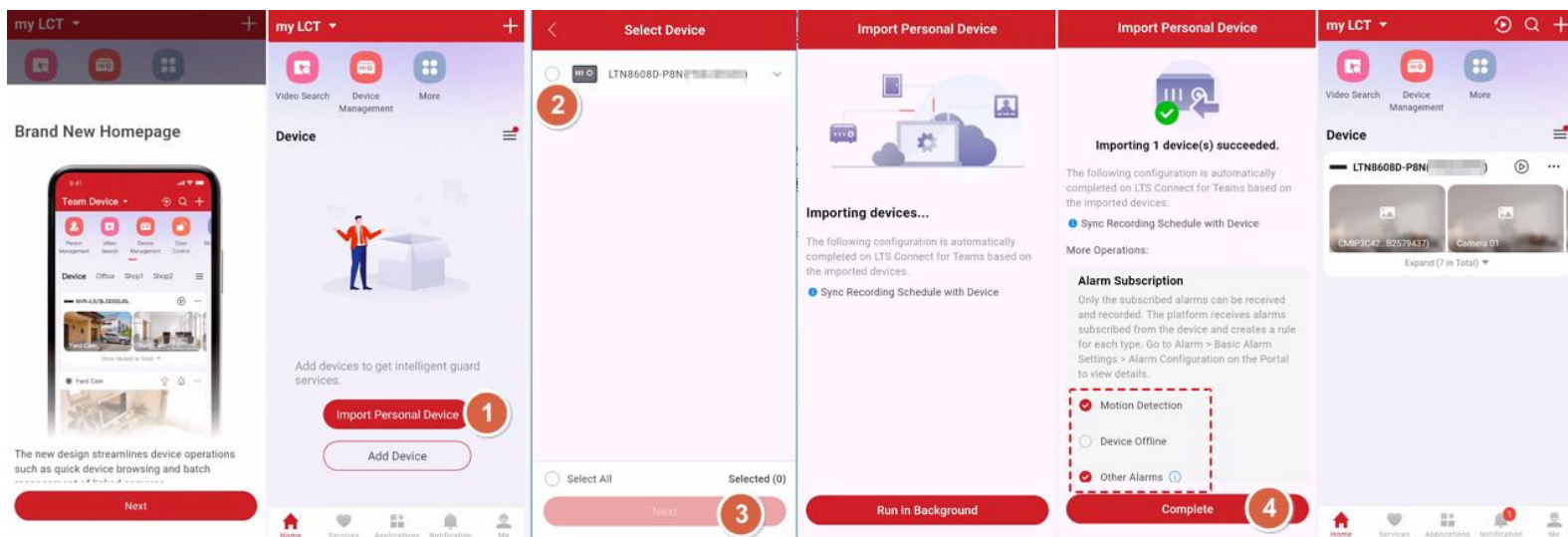
Team mode will only support after LTS Connect version 6.9.



During the LTS promotion period, we will provide the first 16 new channels in Team mode for free. Each channel is limited to one device and cannot be configured across devices.

Note: LTS has the right to decide whether each feature is available or not, or we are still developing these features. LTS reserves the right of final interpretation. No refund will be given once each subscription feature is activated.

Method A

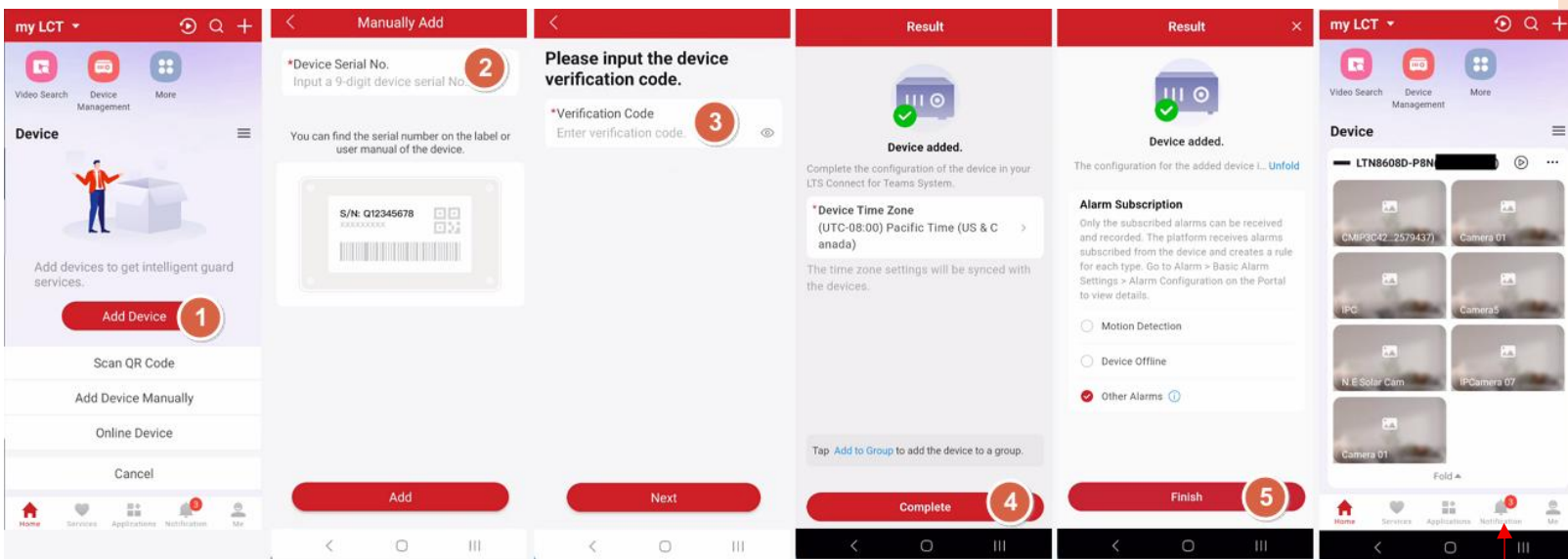


Use "Import Personal Device", that is same as you share the device from Personal to the LTS Connect Team mode.

Add to LTS Connect Personal (Personal Master) and share to the LTS Connect (Team mode)

If you want the notification, you can enable Motion Detection (4) section.

Method B Directly adding device to the LTS Connect Team.



Remember Team mode does not support the IP/DDNS device. Team mode only support Platinum QR code device.

When you are choosing **Method B**,

you can directly add the QR device to the LTS Connect Team if the QR code hasn't been added to any account.

However, there are two things you need to keep in mind.

1. No NVMSv3 access. You **cannot** use any computer client software (NVMSv3) to access, even the share LCP. PC or Mac.
2. Method B, you **cannot share team to team** mode. You can share with another LCP account, but that account cannot have Team Mode enabled. If the target account (share to) has Team Mode already enabled, you will receive an error message when sharing and cannot perform that operation.

What is Motion Detection, Device Offline, Other Alarm?

You can simply understand as the notification options

Notice: The LCT doesn't have Arm features icon like LCP. (see Pg 15 Arm)

But, you still can enable the Notify from the Notification Icon from the bottom 5 major icons.

How to Remove/Delete Device?

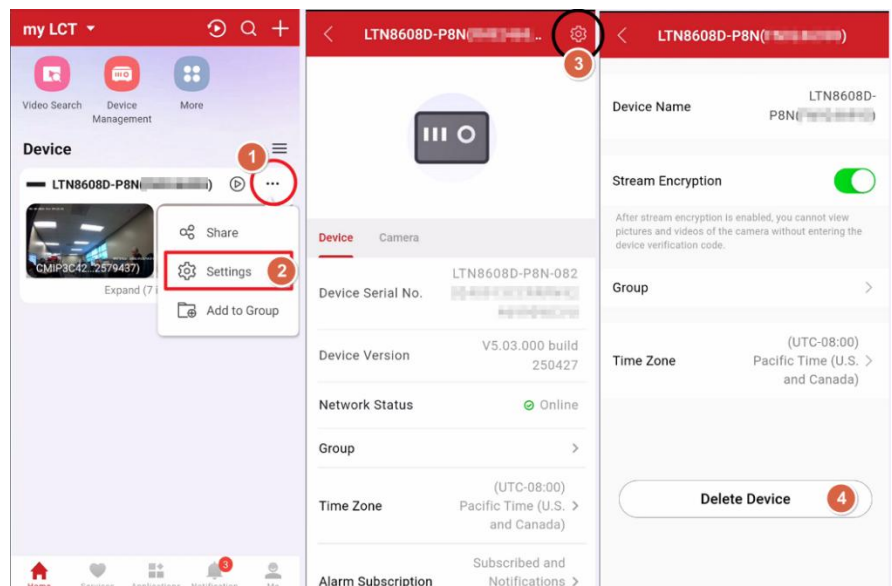
No matter if you are using Method A or Method B.

Remove Device is the same way.

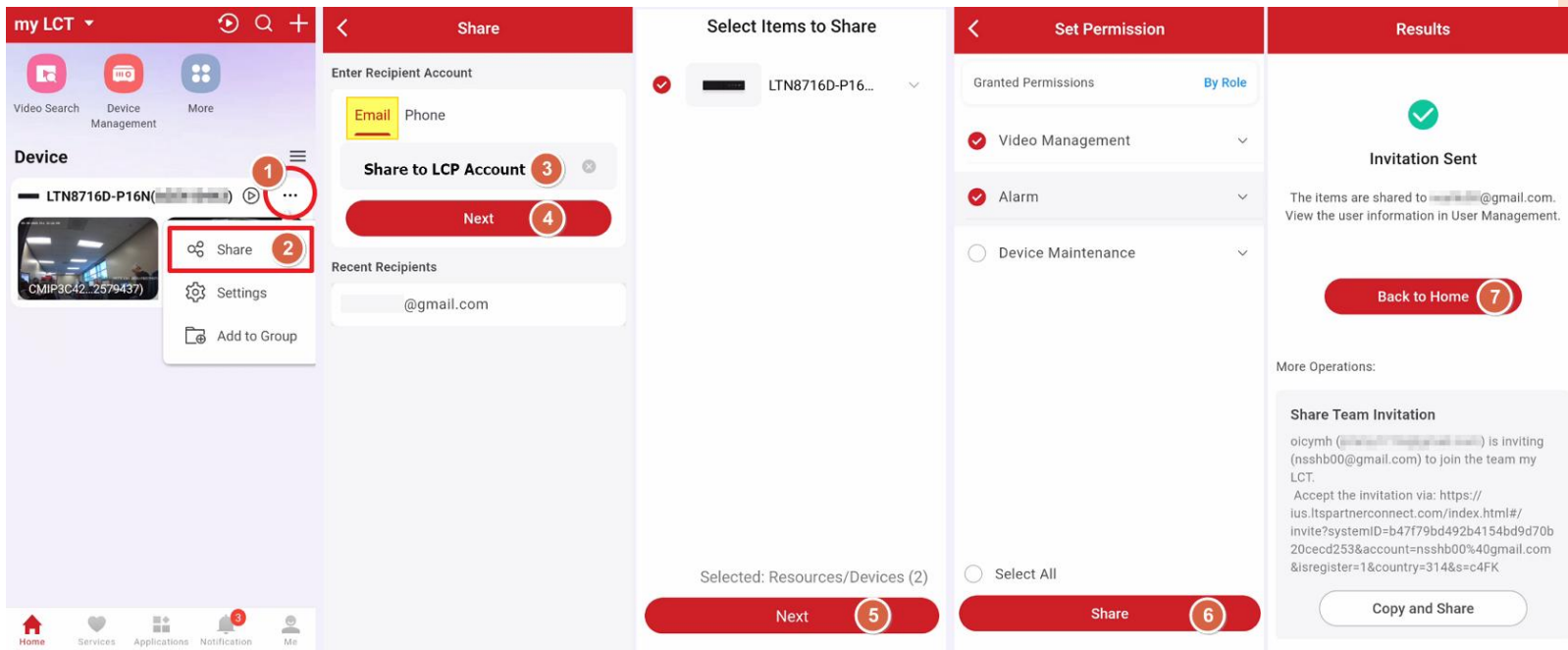
If you have shared out device, after the master device has been removed and all the share out device will be removed as well.

Note: However, if you have extra service/ subscription please check the LTS Connect Team or LTS Platinum Partner website to verify the device license before removing it. LTS is not responsible for all the devices you have removed and is trying to recover the loss.

LCT, LPP website address list in Pg 20.



Method B Share to LCP Account



... > Share > (Enter Share-to email) > Next > follow all steps > Back to Home

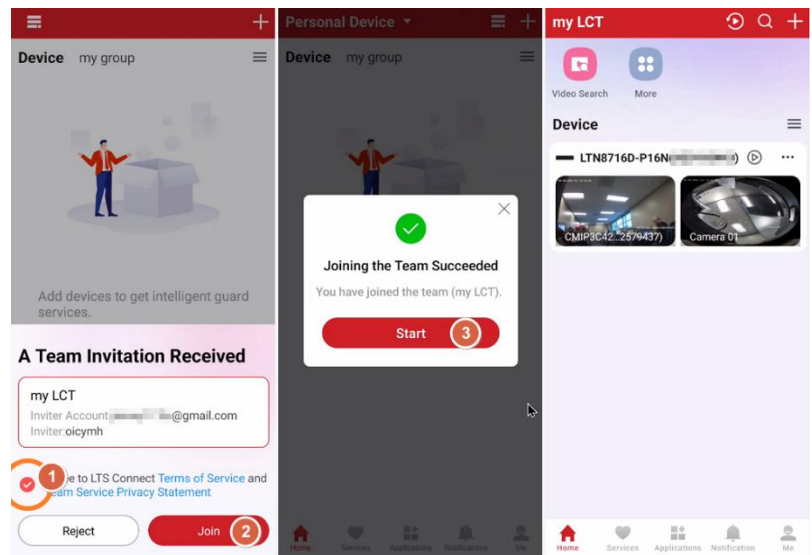
Remember: Target account (share-to) cannot have team mode.
Otherwise, it will popup error message.

Invitation Received

After the master phone send out the invitation.
Your target phone will get the invitation.

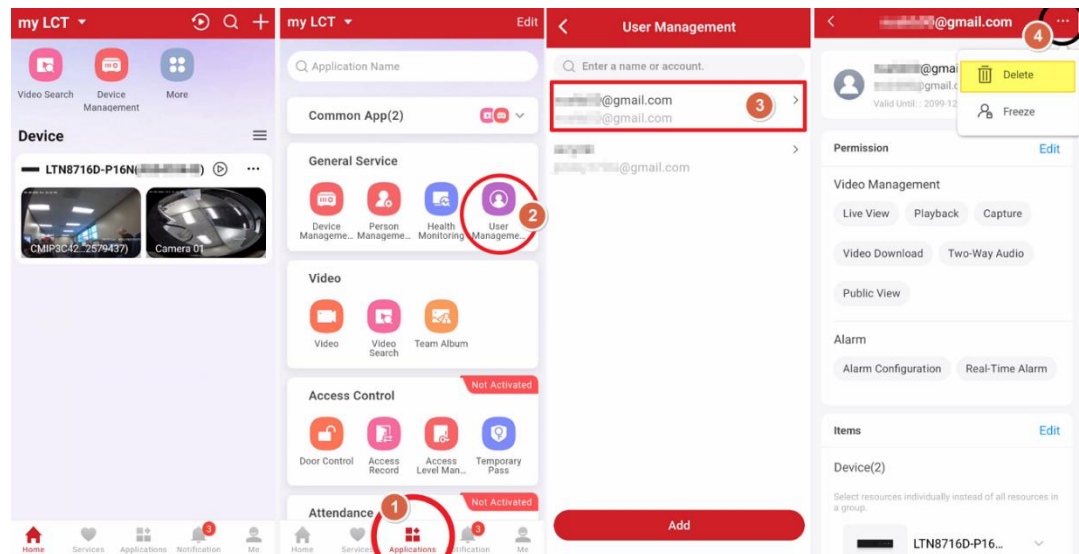
Make sure check agree the term first.

> Join > Start



Remove Shared User

1. Application
2. User Management
3. Select Shared User Account
4. ... > Delete





LTS Connect

LTS Connect v6.9

This document written by: *Jimmy Wang* 2025